



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

Welcome to the Children's Community Team

Information for children, young people,
and families

① For more information, please contact:

Children's Community Nursing Team

Scarborough Hospital, Duke of Kent Ward
Woodlands Drive, Scarborough, YO12 6QL

Tel: 01723 342407

York Hospital, Child Assessment Unit
Wigginton Road, York, YO31 8HE

Tel: 01904 726118

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Who are we?

We are a team of experienced Children's Community Nurses, Nursery Nurses and Administrative Support.

We have bases in Scarborough Hospital and York Hospital.

We provide a link between the hospital, home and educational settings, offering nursing care, advice and support.

Who is the service for?

We accept referrals from healthcare professionals for children and young people aged 0-19 years in the community with a specific health care need, and/or life limiting/life threatening illness.

The team aims to:

- Provide you and your child with assessment, care planning, treatment, care delivery, training and support in your home or community setting.
- Work in partnership with you and your child, the multidisciplinary health team and other agencies.
- Promote early discharge from hospital and reduce the need for admission or re-admission where possible.

The way we work

The service across both sites is commissioned via different commissioning bodies; this will result in slight variations between how the teams work. However you can expect the same high standard of care across both sites.

Named Nurse

Each child will be allocated a named nurse to coordinate their care. There may be times when other members of the team assist in your child's care.

My named nurse and their work mobile number is:

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We look forward to working with you and welcome your comments and ideas.

Sharing Information

We liaise with other professionals involved in your child's care. This means we share information in a confidential way to try to promote the best service for you and your child. This is done with your consent in line with data protection.

How to contact us

We can be contacted Monday to Friday during the day.

If no-one is available to take your call, please leave your child's name and a contact number and we will contact you as soon as possible. Please note this may not be the same day.

Scarborough Hospital

The office telephone number is 01723 342407
Monday to Friday, 08:00 to 17:00

For urgent advice or out of hours, please contact:

Duke of Kent Ward (Children's Ward) 01723 342336

York Hospital

The office telephone number is: 01904 726118
Monday to Friday, 09:00 to 17:00

For urgent advice or out of hours, please contact:

Child Assessment Unit (Ward 18) 01904 726018

Children's Ward (Ward 17) 01904 726017

Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact:

Pam Toas, Children's Community Nurse Team Leader,
Child Assessment Unit, York Teaching Hospital,
Wigginton Road, York, YO31 8HE or telephone
01904 726118.

Teaching, training and research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services.

PALS can be contacted on 01904 726262, or email pals@york.nhs.uk.

An answer phone is available out of hours.

Leaflets in alternative languages or formats

Please telephone or email if you require this information in a different language or format, for example Braille, large print or audio.

如果你要求本資 不同的 或 式提供，電
或發電

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz

Telephone: 01904 725566

Email: access@york.nhs.uk

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