

Open event 2009
Special Edition

York Hospitals **NHS**

NHS Foundation Trust

YorkTalk

For the communities of
York, Selby, Hambleton
and district

September 2009 Issue 10

Open event special

Would you like to get to know your hospital better? Have you felt curious about what goes on behind the scenes or felt unsure about visiting? Then here is a great opportunity to come along and find out more. Welcome to this special edition of York Talk, containing everything you need to know about the main event in our calendar for Foundation Trust members.

The 2009 open day will build on the success of last year's event, and includes over 50 displays and exhibits on key aspects of our services. As Foundation Trust members, we hope many of you will take this opportunity to meet your governors and see first-hand some of the services we provide in York and the surrounding area. The Trust's Annual General Meeting will also take place on the day.

There will be sessions for members of the public to meet the managers and governors, as well as opportunities to talk to front line staff. There will be giveaway gifts and a prize draw for people who sign up as new members of the Trust. York Hospital Radio will also be broadcasting live throughout the afternoon.

You will find a plan of the 'marketplace' of stalls and displays on pages 2 and 3, along with a timetable of activities on page 4 outlining drop-in sessions, demonstrations, tours and presentations to help you plan your attendance at the event.

This event is open to everyone to attend. You do not need to tell us if you are planning to attend the event, however some of the tours and presentations (including the AGM) have a limited number of spaces so we are giving YorkTalk readers the opportunity to book a place in advance. Places will be allocated on a first come, first served basis.

To make a booking:

1. Decide which activities you would like to join (details are on page 4)
2. Decide which time slot you would like (for sessions running more than once)
3. Telephone the booking service on 0870 703 0151

Make sure you have the date in your diary!
Wednesday 30 September 2009, 2:00 - 6:00
York Hospital, Wigginton Road, York.

We look forward to welcoming you on the day.



York care respect honesty partnership

Accessibility

If you would like to receive YorkTalk in a more accessible format, for example in a larger print size, please contact the Chairman and Chief Executive's office, York Hospitals NHS Foundation Trust, Wigginton Road, York, YO31 8HE

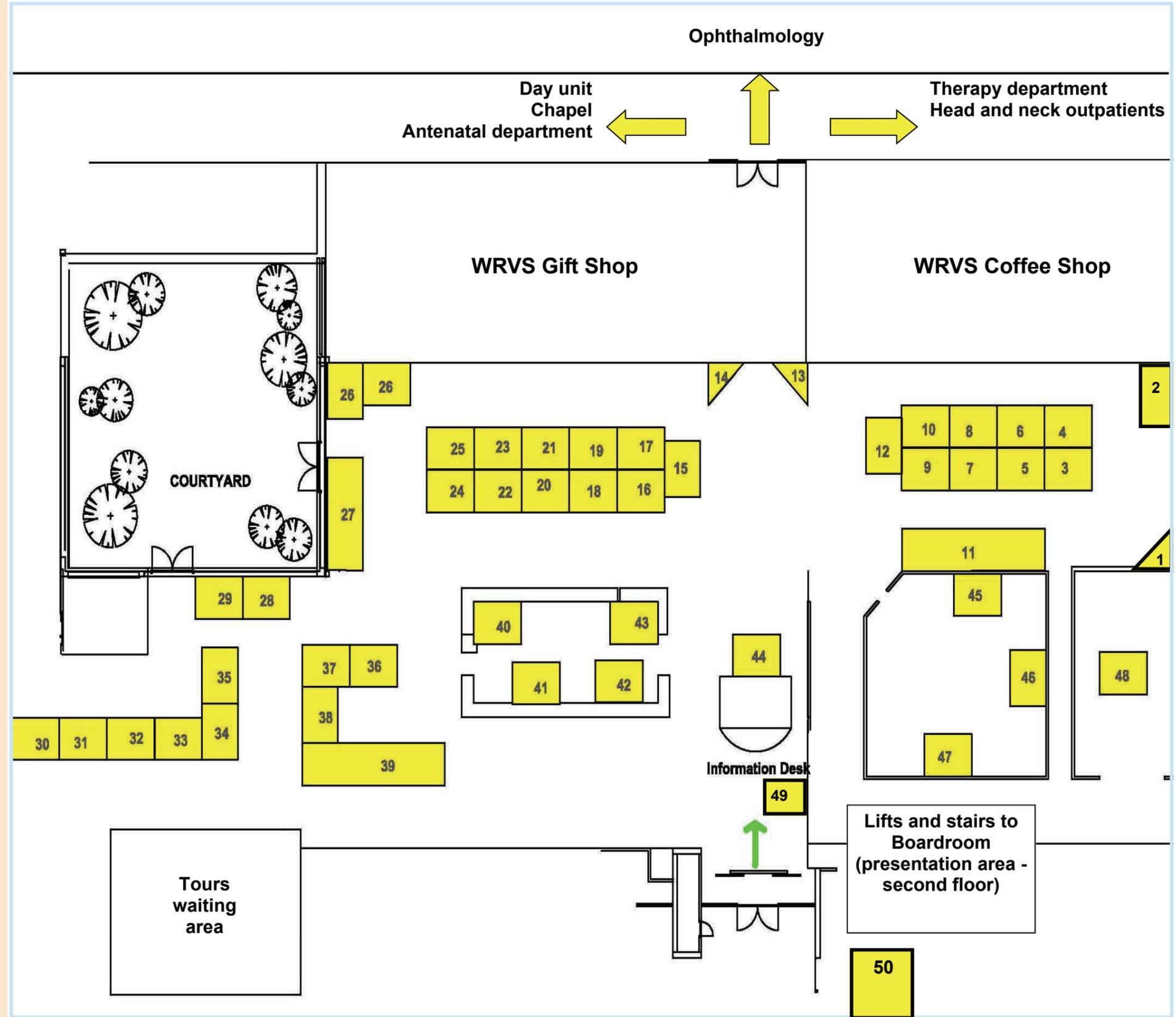
Tel. 01904 631313

E-mail: enquiries@york.nhs.uk

Stalls and displays: Who's who...

- 1. Renal unit
- 2. Bereavement team
- 3. Clinical development team
- 4. Capital planning team
- 5. Organ donation register
- 6. Car parking and travel
- 7. Healthcare at Home Ltd: new hospital dispensary
- 8. Recycling and sustainability
- 9. Pharmacy
- 10. Estates & capital works
- 11. Laboratory Medicine
- 12. Trust membership
- 13. Charitable funds/hospital gift card
- 14. Celebration of achievement
- 15. York Hospital Radio
- 16. Yorkshire Ambulance Service
- 17. Elderly Care: falls & dementia
- 18. Blood transfusion service
- 19. Community rehabilitation
- 20. York Carers Forum
- 21. Information governance
- 22. ICAS (Independent Complaints Advisory Service)
- 23. Materials management
- 24. Diabetes centre
- 25. Purchasing department
- 26. Dietetics: food myths and facts
- 27. Occupational health & wellbeing
- 28. Sexual health and chlamydia screening
- 29: Orthopaedic support group
- 30. Corporate development team
- 31. Resuscitation team
- 32. Service improvement team
- 33. Postgraduate medical centre
- 34. HYMS
- 35. Library services
- 36. Outpatient redesign project
- 37. Dermatology: 'sun sense'
- 38. Continence service
- 39. Child health: play team & Guardian Angels
- 40. PALS (Patient Advice & Liaison Service)
- 41. Systems & network services
- 42. Research at York Hospitals
- 43. Communications
- 44. Friends of York Hospitals
- 45. Careers in the NHS
- 46. Volunteering
- 47. Tadcaster Grammar School project
- 48. Art & design in hospital
- 49. Infection control
- 50. Yorkshire Ambulance Service

'Marketplace': interactive displays



Event timetable: your guide to what's on

As well as the interactive display stands, there will be a wide range of activities that you can take part in.

Drop-in sessions

The following activities are taking place throughout the afternoon, so go along and explore, there's no need to book!

Yorkshire Ambulance Service

Take the opportunity to look inside an ambulance and see the latest equipment.
Where? Front car park
When? 2:00 – 6:00

The day unit

A variety of displays and demonstrations on every part of the theatre and anaesthetics department including sterile services, critical care and day theatres.
Where? The day unit
When? 2:00 – 6:00

Ophthalmology

Visitors will be shown the cataract journey from referral to post surgery. There will be displays on various eye conditions and procedures, and the chance to meet specialist staff.
Where? Ophthalmology department
When? 2:00 – 6:00

Head and neck outpatients

Displays and demonstrations including ear nose and throat, maxillo-facial, speech and language therapy, orthodontics and audiology.
Where? Head and neck outpatients
When? 2:00 – 6:00

Antenatal clinic

The department will be open for visitors to find out more about home births, breast-feeding, supervision of midwives and maternity services liaison with users.
Where? Antenatal department
When? 2:00 – 6:00

Meet the managers

Members of the board of directors will be available to answer your questions in this informal session.
Where? The Chapel
When? 3:15 – 3:45

Meet the governors

An opportunity to meet your governor and find out about the work they've been doing on your behalf.
Where? The Chapel
When? 3:45 – 4:15

More tea vicar?

The hospital chaplaincy team will be serving tea and cake and answering questions about their work in the hospital. This will accompany the 'meet the managers and governors' sessions.
Where? The Chapel
When? 3:15 – 4:15

Hospital Gift Card: an introduction

Adam Gregory, managing director of Hospital Gift, will give a presentation and answer questions on the hospital gift card scheme which will be launched at the event.
Where? The Chapel
When? 4:30 – 5:00

Presentations

A range of short presentations from Trust staff will take place throughout the afternoon. Places will be limited, so we recommend you book in advance.

The annual general meeting (AGM)

The Chief Executive and Director of Finance will present the annual report and accounts. They will summarise the past year and give an overview of the current year.
Where? The Chapel
When? 2:00

Safe in our hands

An overview of our infection control initiatives that have enhanced patient safety. Vicki Parkin, senior infection control nurse.
Where? The Boardroom
When? 2:00 and 4:00

Dietary myths and legends

David Turner, specialist dietician.
Where? The Boardroom
When? 2:30 and 4:30

'A bit of a do' – what is a TIA? Stroke awareness

Carol Croser, advanced nurse specialist, stroke services.
Where? The Boardroom
When? 3:00 and 5:00

A day in the life of a blood sample

Martin Skelton, senior biomedical scientist.
Where? The Boardroom
When? 3:30 and 5:30

Behind the scenes: tours/demonstrations

Take the opportunity to see some hospital departments and areas not usually open to the public. Numbers are limited, so make sure you book a place.

Integrated breast care unit

Tour of the unit from screening to outpatients to surgery. The tour also visits the Cancer Care Unit where cancer care and supporting charities will be offering refreshments, information and advice.
Where? Meet at the tours waiting area
When? 2:00, 2:30, 3:00, 3:30, 4:00 and 4:30

Estates department tour including the boiler house and power plant room

Where? Meet at the estates and capital works stand (stand number 10)
When? 2:00, 2:30, 3:00, 3:30, 4:00, 4:30

Therapy department

The therapy department will be open throughout the afternoon for people to look around the department and see the various displays. They are also holding a number of demonstrations, you will need to book if you wish to attend these.

Manual therapy in the treatment of spinal problems

Where? Therapy department
When? 3:00, 4:00 and 5:00

Wax treatment for hands and wrists

Where? Therapy department
When? 3:00, 4:00 and 5:00

Acupuncture for pain relief

Where? Therapy department
When? 3:00, 4:00 and 5:00

Rebound therapy for paediatrics

Where? Therapy department
When? 3:00

Balance, exercise and treatment

Where? Therapy department
When? 4:00

Use of gym equipment

Where? Therapy department
When? 5:00