Open event special

Would you like to get to know your hospital better? Have you felt curious about what goes on behind the scenes or felt unsure about visiting? Then here is a great opportunity to come along and find out more. Welcome to this special edition of York Talk, containing everything you need to know about the main event in our calendar for Foundation Trust members.

The 2009 open day will build on the success of last year’s event, and includes over 50 displays and exhibits on key aspects of our services. As Foundation Trust members, we hope many of you will take this opportunity to meet your governors and see first-hand some of the services we provide in York and the surrounding area. The Trust’s Annual General Meeting will also take place on the day.

There will be sessions for members of the public to meet the managers and governors, as well as opportunities to talk to front line staff. There will be giveaway gifts and a prize draw for people who sign up as new members of the Trust. York Hospital Radio will also be broadcasting live throughout the afternoon.

You will find a plan of the ‘marketplace’ of stalls and displays on pages 2 and 3, along with a timetable of activities on page 4 outlining drop-in sessions, demonstrations, tours and presentations to help you plan your attendance at the event.

This event is open to everyone to attend. You do not need to tell us if you are planning to attend the event, however some of the tours and presentations (including the AGM) have a limited number of spaces so we are giving YorkTalk readers the opportunity to book a place in advance. Places will be allocated on a first come, first served basis.

To make a booking:
1. Decide which activities you would like to join (details are on page 4)
2. Decide which time slot you would like (for sessions running more than once)
3. Telephone the booking service on 0870 703 0151

Make sure you have the date in your diary!
Wednesday 30 September 2009, 2:00 - 6:00
York Hospital, Wigginton Road, York.

We look forward to welcoming you on the day.

Accessibility
If you would like to receive YorkTalk in a more accessible format, for example in a larger print size, please contact the Chairman and Chief Executive’s office, York Hospitals NHS Foundation Trust, Wigginton Road, York, YO31 8HE

Tel. 01904 631313
E-mail: enquiries@york.nhs.uk
Stalls and displays: Who’s who...
1. Renal unit
2. Bereavement team
3. Clinical development team
4. Capital planning team
5. Organ donation register
6. Car parking and travel
7. Healthcare at Home Ltd: new hospital dispensary
8. Recycling and sustainability
9. Pharmacy
10. Estates & capital works
11. Laboratory Medicine
12. Trust membership
13. Charitable funds/hospital gift card
14. Celebration of achievement
15. York Hospital Radio
16. Yorkshire Ambulance Service
17. Elderly Care: falls & dementia
18. Blood transfusion service
19. Community rehabilitation
20. York Carers Forum
21. Information governance
22. ICAS (Independent Complaints Advisory Service)
23. Materials management
24. Diabetes centre
25. Purchasing department
26. Dietetics: food myths and facts
27. Occupational health & wellbeing
28. Sexual health and chlamydia screening
29. Orthopaedic support group
30. Corporate development team
31. Resuscitation team
32. Service improvement team
33. Postgraduate medical centre
34. HYMS
35. Library services
36. Outpatient redesign project
37. Dermatology: ‘sun sense’
38. Continence service
39. Child health: play team & Guardian Angels
40. PALS (Patient Advice & Liaison Service)
41. Systems & network services
42. Research at York Hospitals
43. Communications
44. Friends of York Hospitals
45. Careers in the NHS
46. Volunteering
47. Tadcaster Grammar School project
48. Art & design in hospital
49. Infection control
50. Yorkshire Ambulance Service

‘Marketplace’: interactive displays

Ophthalmology
Day unit
Chapel
Antenatal department
Therapy department
Head and neck outpatients

Lifts and stairs to Boardroom (presentation area - second floor)

WRVS Gift Shop
WRVS Coffee Shop

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Event timetable: your guide to what’s on

As well as the interactive display stands, there will be a wide range of activities that you can take part in.

Drop-in sessions
The following activities are taking place throughout the afternoon, so go along and explore, there’s no need to book!

Yorkshire Ambulance Service
Take the opportunity to look inside an ambulance and see the latest equipment. Where? Front car park When? 2:00 – 6:00

The day unit
A variety of displays and demonstrations on every part of the theatre and anaesthetics department including sterile services, critical care and day theatres. Where? The day unit When? 2:00 – 6:00

Ophthalmology
Visitors will be shown the cataract journey from referral to post surgery. There will be displays on various eye conditions and procedures, and the chance to meet specialist staff. Where? Ophthalmology department When? 2:00 – 6:00

Head and neck outpatients
Displays and demonstrations including ear nose and throat, maxillo-facial, speech and language therapy, orthodontics and audiology. Where? Head and neck outpatients When? 2:00 – 6:00

Antenatal clinic
The department will be open for visitors to find out more about home births, breastfeeding, supervision of midwives and maternity services liaison with users. Where? Antenatal department When? 2:00 – 6:00

Meet the managers
Members of the board of directors will be available to answer your questions in this informal session. Where? The Chapel When? 3:15 – 3:45

Meet the governors
An opportunity to meet your governor and find out about the work they’ve been doing on your behalf. Where? The Chapel When? 3:45 – 4:15

More tea vicar?
The hospital chaplaincy team will be serving tea and cake and answering questions about their work in the hospital. This will accompany the ‘meet the managers and governors’ sessions. Where? The chapel When? 3:15 – 4:15

Hospital Gift Card: an introduction
Adam Gregory, managing director of Hospital Gift, will give a presentation and answer questions on the hospital gift card scheme which will be launched at the event. Where? The Chapel When? 4:30 – 5:00

Presentations
A range of short presentations from Trust staff will take place throughout the afternoon. Places will be limited, so we recommend you book in advance.

The annual general meeting (AGM)
The Chief Executive and Director of Finance will present the annual report and accounts. They will summarise the past year and give an overview of the current year. Where? The Chapel When? 2:00

Safe in our hands
An overview of our infection control initiatives that have enhanced patient safety. Vicki Parkin, senior infection control nurse. Where? The Boardroom When? 2:00 and 4:00

Dietary myths and legends
David Turner, specialist dietician. Where? The Boardroom When? 2:30 and 4:30

‘A bit of a do’ – what is a TIA? Stroke awareness
Carol Croser, advanced nurse specialist, stroke services. Where? The Boardroom When? 3:00 and 5:00

A day in the life of a blood sample
Martin Skelton, senior biomedical scientist. Where? The Boardroom When? 3:30 and 5:30

Behind the scenes: tours/demonstrations
Take the opportunity to see some hospital departments and areas not usually open to the public. Numbers are limited, so make sure you book a place.

Integrated breast care unit
Tour of the unit from screening to outpatients to surgery. The tour also visits the Cancer Care Unit where cancer care and supporting charities will be offering refreshments, information and advice. Where? Meet at the tours waiting area When? 2:00, 2:30, 3:00, 3:30, 4:00 and 4:30

Estate department tour including the boiler house and power plant room
Where? Meet at the estates and capital works stand (stand number 10) When? 2:00, 2:30, 3:00, 3:30, 4:00, 4:30

Therapy department
The therapy department will be open throughout the afternoon for people to look around the department and see the various displays. They are also holding a number of demonstrations, you will need to book if you wish to attend these.

Manual therapy in the treatment of spinal problems
Where? Therapy department When? 3:00, 4:00 and 5:00

Wax treatment for hands and wrists
Where? Therapy department When? 3:00, 4:00 and 5:00

Acupuncture for pain relief
Where? Therapy department When? 3:00, 4:00 and 5:00

Rebound therapy for paediatrics
Where? Therapy department When? 3:00

Balance, exercise and treatment
Where? Therapy department When? 4:00

Use of gym equipment
Where? Therapy department When? 5:00

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