



Multi-storey car park project gets underway

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YorkTalk

For the communities of
York, Selby, Hambleton
and district

November 2009

Issue 11

Open event success!

ON 30 SEPTEMBER 2009 York Hospitals NHS Foundation Trust threw open its doors to welcome visitors at its annual open day.

The event was a real success with around 1,000 people attending, including the Right Honourable Lord Mayor of York Coun. John Galvin and Lady Mayoress Mrs Val Galvin. On offer were over 60 displays showcasing the work of many of the hospitals departments, as well as behind the scenes tours and presentations on a range of topics. Members of the public were able to meet the managers, governors, and front line staff. There were competitions and prize draws, details of the winners are on page 2. The annual general meeting also took place and was full to capacity.



Above and below: scenes from the hospital's open event.

We hope that those of you who were able to attend found the event enjoyable and informative, and we'd like to hear your feedback to help us make next year's event even better. If you would like to make a comment please email enquiries@york.nhs.uk



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Accessibility

IF YOU would like to receive YorkTalk in a more accessible format, for example in a larger print size, please contact the Chairman and Chief Executive's office, York Hospitals NHS Foundation Trust, Wigginton Road, York, YO31 8HE

Tel. 01904 631313

E-mail: [enquiries@](mailto:enquiries@york.nhs.uk)

Beautiful spaces and quiet places

CITY OF YORK public governor Helen Mackman has been taking a look at some of the hospital's gardens and courtyards.

"Since I became a governor, I've had an opportunity to get to know York Hospital in more detail, and I've realised that the Trust does much more than just provide clinical care.

The environment in which patients, friends and relatives experience hospital services has been developed over the years to try and create interesting and beautiful places where we can find peace and where the healing process is enhanced. The structure of the ward blocks and departments created enclosed spaces, and gardens have been created within ten of these.

Some of the gardens can be viewed but not accessed, others are open to everyone and some can only be entered by staff or by particular patients. The physiotherapy garden, for example, is a private area used to help in the rehabilitation of amputee

patients. It has grassy areas, steps over a little bridge and varying levels of paving stones. This garden was a gift from the builders who'd been doing construction work next to the department, as recompense for the disruption.

Funding the gardens has been mostly charitable but a substantial amount of money was given as part of the Improving Working Lives initiative. The hospital works hard to encourage volunteers to become involved and it has forged strong relationships with the University, St Peter's School and with the community through local companies (Yorkshire Bank, Norwich Union, Business Enterprise Council) in the creation of some of the gardens. Next time you're in the hospital, look out for the fish and the planets!

In future editions of YorkTalk, we'll be exploring the gardens in more detail and talking to members of staff who work around these special spaces. We'll also be telling you about other creative projects between patients and the Trust's arts officer and resident artist."

Car park work begins

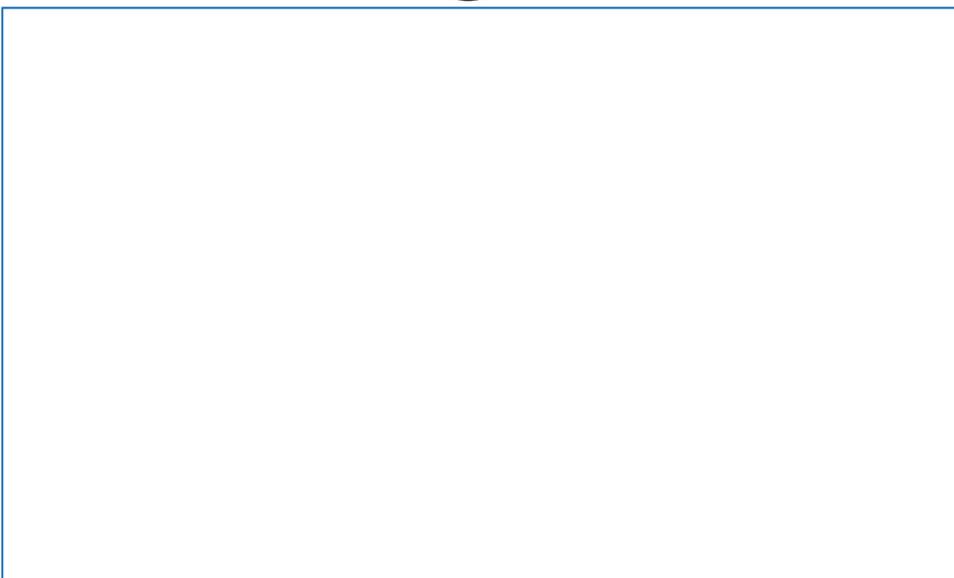
WORK on the project to build a new multi-storey car park for the hospital is now underway.

The project is expected to take around 18 months, and will be delivered in five phases, with the multi-storey car park due to open in spring 2011. The first phase includes some enabling work which is only expected to cause some localised disturbance, as with usual maintenance works.

Throughout the project information will be made available to staff and the public via the website, YorkTalk, and displays within the hospital.

Brian Golding, associate director (estates and facilities) for York Hospitals NHS Foundation Trust, said:

"We are delighted that this project can now begin as it will bring real benefits



Artist's impression of the hospital's new multi-storey car park

to the hospital and our patients, not only in terms of improving visitor parking on site, but also because it allows the creation of a potential development site for the future."

If you have any questions about the project, email carparkquestions@york.nhs.uk

APPOINTED GOVERNORS	
NHS Yorkshire and York: 3 seats	
Michael Sweet, non-executive director	
General Practitioner—tbc	
Gill Cashmore, chief officer, Selby AVS	
City of York Council : 3 seats	
Cllr Madeleine Kirk	
Cllr Sandy Fraser	
Cllr Sian Wiseman	
North Yorkshire County Council: 2 seats	
Cllr Elizabeth Casling	
Cllr Caroline Patmore	
University of York Medical School: 1 seat	
Vacant	
Voluntary Sector: 1 seat	
Mike Moran, Chairman, York CVS	
NOMINATED GOVERNORS	
Patient and Public Governors: 17 seats	
Patient/Carer	Geoffrey Rennie
	Jane Farquharson
	Brian Thompson
	Jennifer Moreton
Public: City of York	James Porteous
	Linda Hatton
	Paul Baines
	Bob Towner
	Stephen Lewis
	Stefan Ruff
	Helen Mackman
	Winifred Blackburn
Public: Selby District	Nevil Parkinson
	Robert Thomas
	Vacant
Public: Hambleton District	Pam Turpin
	Jane Dalton
Staff governors: 5 seats	
Staff: medical	Lee Bond, consultant haematologist
Staff: nursing	Anne Penny, bed manager
	Vacant
Staff: non-clinical	Mandy McGale, head of patient flow
Staff: clinical professional	Martin Skelton, senior biomedical scientist

CQC annual health check

THE TRUST has been assessed as 'excellent' for quality of financial management and 'good' for quality of services in the 2008/09 Care Quality Commission's Annual Health Check.

Chief executive Patrick Crowley said: "This is a good result for the trust and demonstrates the hard work and commitment of all our staff to delivering a high standard of care.

"The bar has been raised this year, with more measures and higher expectations. This can be seen in the almost 30 per cent reduction in the number of trusts being awarded 'excellent' for quality of services.

"We are a high performing trust, with areas for improvement identified in only five of the 64 measures. There were no surprises in this report, and the areas identified have already been addressed."

Peer review

THE NATIONAL Cancer Peer Review programme is a process undertaken by peers and service user reviewers to assess the quality of cancer services.

The aims of the programme are to ensure services are safe, to improve quality and effectiveness, to improve the patient and carer experience, to provide development and learning for teams and to disseminate good practice.

The process involves teams assessing their own services against a set of nationally agreed measures that ensure best practice. This is followed up by an internal validation panel which consists of health care professionals from the hospital and the cancer network as well as commissioners.

Ideally a service user would also be present at the internal validation panel. This provides a different viewpoint and allows patients or carers to have a real influence over local cancer service delivery.

We are very keen to promote user involvement in this process and are looking for volunteers. Training and support would be given. We would appreciate any expressions of interest. Please contact Tracey Goldsbrough, lead cancer nurse, for further information on 01904 721120.

Governor election timetable

THE CURRENT governors' three year term of office will be ending in March 2010, and the election process has begun.

All foundation trust members are eligible to nominate themselves to be governors and to vote in the election.

We are holding open sessions for those who want to stand for election. If you want to become a governor you must attend one of these sessions.

The drop - in sessions will take place as follows:

- 27 November from 2 to 5pm boardroom, York Hospital
- 1 December from 5 to 7pm boardroom, York Hospital

Election timetable:

13 November - nominations open
11 December - nominations close
6 January - ballot packs sent out
28 January - ballot closes
30 January - results published

More information can be found on our website:

www.yorkhospitals.nhs.uk

Join us

It's easy to become a member of the trust:

- Contact the members' helpline: 0870 7030151
- Email the membership office: york@nhs-membership.co.uk
- Join online: www.yorkhospitals.nhs.uk