Celebrating a historic day

The first two days of the new organisation saw a whistle stop tour by Chief Executive Patrick Crowley who visited each of the ten main sites with welcome packs for all staff.

Packs were hand delivered to Scarborough, Bridlington, Malton, Whitby, St Monica’s, York and Selby Hospitals. The tour also included the Trust’s rehabilitation units Archways, St Helen’s and Whitecross Court.

Patrick Crowley said: “It was fantastic to get out and about and meet so many staff. I’m very grateful to all those who took the time to show me around, or ask me questions and raise issues. We really wanted to give all staff something to mark this important milestone in our organisation’s history, and to ensure we could distribute important information about the values and behaviours we hope to see demonstrated across the whole organisation. I made a commitment as part of the merger to visit as many sites and meet as many staff as possible during the first year. I will be continuing with this over the coming months, and encourage staff to get in touch so I can make arrangements to visit their areas, particularly those based in the community.”

Anyone who didn’t receive a welcome pack can still get one by contacting the communications team on 01904 721592 or email elaine.vinter@york.nhs.uk

Congratulations to the winners of the golden tickets:

- Selby Hospital and Community Services - Trish Vickers, Sue Lord, Manisha Raju, Diane Neville, Denise Baxter
- Malton Hospital and Community Services - Marion Slining, Helen Collinson, Katrina Kapasrova, Sharon Shea, Andrea Handley, Gemma Handcock
- Whitby Hospital - Angela Siksmith, Sue Hart, Anthony

Sharon Farrow and Ann Turgoose from Archways

Harrison, Alison Dent
Bridlington Hospital – Honeylyn Labaro, Gaynor Wallace, Kim Ibson, Jane Shipley, Sian Linford, Natasha Leroy
Archways – Ann Turgoose, Sharon Farrow
York Hospital – Anna Holmes-Ellerker, Ian Gilmartin, Tracey Richardson, Neil Wilson, Alison Moore, Vicki Parkin, Catherine Lomax-Boyson
Scarborough Hospital - Mary Dearing, Helen Simcox, Kerry Bryan, Linda Thompson, Sumeetha Sundaram, Gail Cheesborough, Sharon Jones, Sue Wilcock
St Helen’s – Calum McKenzie
St Monica’s - Debbie Cattle

Got a story?
If you have a story for a future edition of Staff Matters, we would love to hear from you!
Contact the communications team:
Lucy Brown, Head of Communications: lucy.k.brown@york.nhs.uk
Rebecca Aspin, Media and Communications Officer: rebecca.aspin@acute.sney.nhs.uk
Elaine Vinter, Media and Communications Officer: elaine.vinter@york.nhs.uk
Heather Millard, Communications Assistant: heather.millard@york.nhs.uk
New Manager for Community Services

A NEW Community Services Manager has been appointed to oversee the development of Whitby, Malton and Bridlington Hospitals and community based services. Wendy Scott joins the Trust from Doncaster and Bassetlaw Hospitals where she was Deputy Director of Strategic and Service Development and prior to that Deputy Director of Performance and Service Delivery.

Wendy, who is a trained Registered General Nurse, started her nursing career in A&E in Sheffield. Following ten years working as a nurse in primary and community services in Herefordshire she moved back to Yorkshire in 2000 to take up the position of Nurse Consultant Primary Care in Sheffield, the first of its kind nationally.

She went on to become Assistant Director of Commissioning and Modernisation at South East Sheffield PCT before moving to Doncaster and Bassetlaw Hospitals in 2007 to take up the position of General Manager for Unplanned Care, where she managed the Trust’s two A&E Departments and Minor Injury Unit.

Wendy explained: “This new role will allow me to utilise the knowledge and skills that I have developed during my career working as both a clinician and manager, across primary, community and secondary care environments.

“The challenge is to develop responsive, patient-centred services, closer to home, working with partner agencies such as social care, provider organisations and local GPs to ensure that we deliver them in partnership in the most effective way.”

Mike Proctor, Deputy Chief Executive, said: “We are delighted to welcome Wendy to the Trust. She brings with her a wealth of clinical and managerial expertise gained from acute, primary and community services.

“Wendy’s role will be to continue to develop services at Bridlington, Whitby and Malton hospitals, providing local care to local people.”

Wendy, who loves walking and the outdoors, continued: “North Yorkshire is a fantastic part of the world and I feel very privileged that I have the opportunity to be living and working here.”

Wendy will be based at Malton Community Hospital but will be working across Ryedale, Whitby and Bridlington. She will be supported in her role by senior nurses who will be based at each hospital.

A pink-tastic prize

Staff in the Breast Imaging Unit at York Hospital’s Magnolia Centre were delighted to find they were the new owners of a specially made pink Staxi Transport Chair—the only one in the country.

The special user friendly Staxi was won in a competition entered by Ian Willis, Head of Purchasing. It was offered in support of Breast Cancer Awareness Month.

Debbie Brian, Imaging Unit Manager said: “It’s pinktastic! The Staxi Transport Chair will be a great addition to our department and will really help with patient care.

“We have patients coming from all over North Yorkshire and we have no dedicated wheelchair of our own to transport people from room to room. The best thing is everyone will know it’s ours!”

Staxi wheelchairs are supplied to hospitals and airports throughout the UK and worldwide and are best known for their strong design and being safest to use.

David Gallant, Staxi’s Business Manager said: “It’s been a real pleasure to present the Staxi directly to the people who will be using it and to see how much it means to them. I’m delighted for York Hospital and hope they will use it for many years to come.”
**Hospital parking wins safety award**

PARKING facilities at York Hospital have been given the thumbs up by the police for providing a safe environment for visitors. The Safer Parking Scheme is an initiative of the Association of Chief Police Officers, aimed at reducing crime and the fear of crime in parking facilities.

Safer parking status, the ‘Park Mark’, is awarded to parking facilities that have met the requirements of a risk assessment conducted by the Police. These requirements mean the parking operator has put in place measures that help to deter criminal activity and anti-social behaviour, thereby doing everything they can to prevent crime and reduce the fear of crime in their parking facility.

Arthur Tomkins, Head of Security and Car Parking, said: “It’s very important to us that people feel safe when they park at the hospital. Working with the police and building designers to increase safety has meant that we have reduced car crime at our facilities by 90 percent which we’re really proud of. Good lighting and effective surveillance has made a huge difference.”

Phil Taylor from the British Parking Association, added: “York Hospital, with advice from the Police, has produced a top quality multi-storey parking facility. The facility passed the assessment process and has been awarded Safer Parking status. The public using this fantastic facility should know that the Hospital Trust has gone the extra mile to make certain that they are less likely to be a victim of crime.”
Fundraising

More information
For more charity information or to support an appeal, please contact Lucy Watson on 01904 721737 or email lucy.watson@york.nhs.uk

Round-up of activities

Charity abseil

The charity is offering you the chance to take part in a charity abseil for the Star Appeal. The 40ft abseil takes place on Sunday 19 August at Brimham Rocks National Trust site.

Enjoy magnificent views over Nidderdale with the whole family, bring a picnic and discover an amazing collection of weird and wonderful rock formations.

There is a £10 registration fee with a minimum sponsorship of £50. Only 40 places available (20 at 10.30am and 20 at 1pm). The minimum age for taking part is 7, and under 18s must be accompanied by an adult. Places are limited so please book early.

Beauty school…continued

BOOTS on Coney Street in York is once again holding two charity beauty evenings on 21 and 22 August from 6.15pm (for a 6.30pm start) until 8.30pm to raise money for the Star Appeal. The events have been organised by Clinique and will demonstrate how to get that famous Clinique glow! Tickets cost £5 including a glass of wine and a raffle will be held with great prizes to be won. Only 25 tickets are available each evening so booking is essential.

Sponsored dog walk

A 5k sponsored dog walk will take place on Sunday 2 September starting at 10.30am at St Peter’s Playing Fields by the banks of the River Ouse in York. The walk follows a very popular dog walking route, with open space and wildlife close to York city centre and should offer a relaxing easy walk.

A £10 registration fee is required and sponsor forms are available. All money raised will go towards the Star Appeal.

Charity abseil

Polly opens garden for charity

POLLY NORMAN, Transfusion Practitioner and Clinical Skills Facilitator at Scarborough, will once again be opening her Bempton garden to raise money for the National Garden Scheme (NGS).

Last year Polly and her husband raised £2,750 for Macmillan, Marie Curie, Help the Hospices and other nursing charities. They are hoping to top that figure this year and will once again open up their garden on 4 and 5 August from 10am to 4pm.

A delicious homemade lunch menu using local produce will be available, as well as homemade jams, chutneys and cakes and natural soaps made by Polly.

You can find Polly’s garden at 8 Gillus Lane, Bempton, YO15 1HW and entry is £3.00 for adults, children are free. For more information please call Polly Norman on 01723 385290.

Lay members

THE Hull York Medical School (HYMS) wishes to appoint up to two lay members to serve on its institutional Ethics Committee. The Committee meets four times per year to undertake ethical review of research project proposals.

Appointment is for three years in the first instance. Opportunities for training in research ethics will be provided, usually in conjunction with other members of the University’s research ethics committees.

Applicants should able to attend meetings on Friday afternoons at either the University of Hull or University of York. Travel expenses will be reimbursed. For further information of the nature of the role and the application process please contact William McGuire (Chair) – william.mcguire@hyms.ac.uk, 01904 321040 or Janet Tasker (Secretary) – janet.tasker@hyms.ac.uk, 01482 463074.
When the finance department at York Hospital held their inaugural Efficiency Plate Awards Ceremony recently there was no expense spared – and we mean NO expense!

Organised with amazing efficiency by Finance Manager Steve Kitching, the event had rapidly become one of the most anticipated dates on the calendar. With tongue firmly in cheek staff from the finance department gathered for a full fifteen minutes to recognise the hard work and effort made by those working behind the scenes to balance the books of York Trust.

Taking efficiency to the limit the prestigious trophies were fashioned out of recycled materials (left over sandwich catering trays and tin foil), but were nevertheless much coveted by staff who waited eagerly for the winners to be announced.

Head of Corporate Efficiency Debbie Hollings-Tennant kicked off the glittering ceremony and a series of highly sought after trophies were awarded by Director of Finance Andrew Bertram to well deserving staff. Competition was fierce for the final and highly prized ‘Crowley’s Crest’.

Andrew Bertram said: “The event was a humorous way to mark the fact that everyone has done a really good job this year to help the organisation meet its efficiency targets. All those involved have been very modest about their efforts but the efficiency programme only works because of staff commitment and the desire to make it happen.

“Underneath the humour there is a serious side - that our survival as an organisation rests in part with finance. Everyone deserves our genuine thanks for taking efficiency so seriously.”

Efficiency Plate Awards

And the winner is... efficient

Clothing Bank

A HEART Foundation Clothing Bank is now available in the car park at Bridlington Hospital for you to conveniently recycle your unwanted clothes in aid of a good cause.

Monkgate Moonlighters

WELL done to the hardy bunch from the sexual health clinic at Monkgate who took part in the Edinburgh moonwalk, 26.2 mile midnight walk for breast cancer. Along with 8000 others the team battled through strong winds and driving rain. Denise Robson, project coordinator at the clinic said: “A big thanks to all our colleagues who have supported us every step of the way.”

Over £2500 was raised through individual sponsors and events such as a cake stall, a zumba night and a swishing party.

Florence Nightingale Award

THE RECIPIENT of this year’s York Hospital Florence Nightingale Award is Jaynie Pateraki, Advanced Nurse Specialist in Respiratory Medicine.

Libby McManus, Chief Nurse, said: “Jaynie is a really motivational professional who simply loves caring for patients. She is dedicated, passionate and enthusiastic about her profession and her patients. Those who work for and with her are influenced by her high standards and her unwavering caring attitude. She is a truly inspirational role model.”

The award will be presented at the Celebration of Achievement Awards later this year.

Fire safety

There have been three incidents at Scarborough Hospital when the fire alarm has been set off by over zealous using of aerosol deodorants. Please be aware when using aerosol in a small room.
Focus on...

Patient safety

Estimates suggest that between 300,000 and 1,400,000 adverse events occur each year in the NHS and that about half of those that occur in the context of inpatient admissions are preventable.

The cost to the NHS includes an estimated £2 billion a year in the extra time patients have to spend in hospital, £1 billion in the costs of associated infections, and more than £400 million in clinical negligence claims. It is against this background that the NHS has been challenged to put “safety first”.

Patient Safety Champions

Patient safety champions from York Hospital are working with the Yorkshire and Humber Health Innovation and Education Cluster (YH HIEC) Patient Safety Theme to implement National Patient Safety Agency (NPSA) alerts involving safe placement of nasogastric tubes and injectable medicines.

The NPSA issues alerts in response to reported patient safety incidents, providing resources aimed at improving the safety of patients. An alert includes a description of the problem, how it should be tackled and the time frame in which it should be achieved. The traditional approach to putting patient safety alerts into practice often involves a top-down approach where guidance is passed down in focus groups to identify and incept barriers to implementing patient safety strategies. It involves working with front line staff to identify the barriers to change, and helps them to develop their own realistic and feasible strategies to overcome these obstacles.

“We are already putting locally tailored patient safety strategies in place in the form of systems changes, key messages through posters and screensavers, new documentation, all designed by staff who work at the sharp end of patient care.”

Dr Gerry Robins

Liz Jackson with Tissue Viability Nurse Sarah Fiori

to staff with the hope that this will automatically deliver change. Clinical and pharmacy staff have formed a steering group and are working with HIEC to implement these alerts using an innovative approach to behaviour change.

Dr Gerry Robins, Consultant gastroenterologist, explained: “We are working with behaviour change experts to organise audits, encourage staff to complete questionnaires and participate in focus groups to identify and overcome barriers to implementing the patient safety guidelines.

“This approach looks at the reasons why changing behaviour is difficult, and uses psychological methods to help make changes. It involves working with front line staff to identify the barriers to change, and helps them to develop their own realistic and feasible strategies to overcome these obstacles.

“We are already putting locally tailored patient safety strategies in place in the form of systems changes, key messages through posters and screensavers, new documentation, all designed by staff who work at the sharp end of patient care.”

Dr Gerry Robins

Trust wins patient safety innovation prize

The Trust’s revolutionary ‘rapid’ approach initiative to improve patient safety has shared a prize of £1000 from the Yorkshire and Humber HIEC (Health Innovation and Education Cluster).

The prize winners were announced at a recent Training and Action Day on Patient Safety (TAPS) sharing event to encourage innovation and to share learning in patient safety across the region.

The Trust came joint first with Leeds Teaching Hospitals NHS Trust who submitted a project improving the prioritisation of acutely ill patients on the Acute Medical floor.

Liz Jackson, Quality and Safety Programme Support Officer, said; “This is fantastic news. The prize money will be spent on purchasing equipment to aid us in producing media that will reach all staff working across our diverse and very large geographical area. The quality and safety team are a small team and we already produced many influential videos and presentations that have had a large impact on our staff. This will further increase our quality of care and patient experience.”

The project not only covers York Hospital but also includes Scarborough, Malton, Selby, York and the community areas. by staff who work at the sharp end of patient care.”

Torch comes to Children’s Ward

A SCARBOROUGH boy who missed out on seeing the Olympic torch because he was in Scarborough Hospital to see the state-of-the-art ‘Design Bugs Out’ chairs which they have provided the hospital.

Each year the Village Gift Day Committee asks the hospital to provide a wish list of equipment which it would like and the committee then chooses what it would like to buy the hospital to best help patients and make their stay in hospital a bit easier.

Margaret Pettit, Nursing Administrator, said: “This year the Village Gift Day fund has provided a selection of equipment for the hospital including shaving mirrors for the stroke unit, a fridge, kettle and dinner set for the relatives’ room on the Intensive Care Unit and six ‘design bugs out’ chairs for the Isolation Unit.”

The ‘Design Bugs Out’ chairs have been designed in partnership with the Design Council and the Department of Health to help reduce healthcare associated infections.

The chairs for the Isolation Unit and six ‘design bugs out’ chairs which they see the state-of-the-art ‘Design Bugs Out’ chairs which they have provided the hospital.

A SCARBOROUGH boy who missed out on seeing the Olympic torch because he was in Scarborough Hospital to see the state-of-the-art “Design Bugs Out” chairs which they have provided the hospital.

This came about after Lorenzo said the torch relay had the torch come to him in Scarborough Hospital with mascots DJ Dex and one of the torchbearers, Paul Drake.

This came about after Lorenzo said he was upset by staff who work at the sharp end of patient care.”

Dr Gerry Robins
Cupcake treat for Jubilee patients

PATIENTS in hospital over the Diamond Jubilee weekend were given a special celebration of their own with a ‘jubilicious’ celebratory cupcake.

A staggering 928 jubilee cupcakes were served throughout the hospital and to all the Trust’s in-patient units across the York and Selby area so that patients who had to stay in hospital could join in the celebrations.

Particularly appreciative were some of the older patients who had really entered into the Jubilee spirit over the weekend, sharing their memories with staff.

Jacqui Lund, Deputy Sister on Ward 23 at York Hospital, said: “Our elderly patients have really enjoyed the festivities on television and we’ve heard some fascinating stories of their experiences over the last 60 years. Everyone on this ward really enjoys a cup of tea and cake so we’re delighted to have our own celebration with a jubilee cupcake.”

The exclusive cupcakes were made by Yorkshire family-run business, Exquisite Handmade Cakes, who were introduced to the hospital at a local ‘Meet the Producer’ event and now supply the hospital regularly.

Simon Johnson from York Hospital’s catering service, said: “We like to source as many products as possible locally and so we were really pleased to find a local supplier who could give the patients a treat fit for the Queen!”

In Brief

Nutrition day

OVER 80 people attended a nutrition study day held at Malton Bowling Club in June. The event, organised by staff from Scarborough Hospital, aimed to educate colleagues and staff from nursing homes and the community about the importance of good nutrition.

New cancer information nurse

NICOLA COX, Macmillan Cancer Information Nurse, has transferred from community nursing services to Scarborough Hospital to enable people affected by cancer better access to cancer information and support services. She is currently based in an office by PALS in the main entrance at Scarborough Hospital. For more information contact her on 01723 342606 or email cancerinfo@acute.sney.nhs.uk

Safe records

TRUST staff are responsible for safeguarding Trust records, it is not appropriate to hand them into the care of patients or relatives. The exception is where notes are designated patient-held and designed for that purpose, for example antenatal records.

Pool cars

DUE to the high demand for pool car bookings at Scarborough a new email address has been set up. Seventeen pool cars are available and on average the Facilities Helpdesk is having to turn down up to 15 bookings per day.

In order to streamline the service and to avoid queues at the helpdesk, please email your pool car requests as early as possible to PoolCars@acute.sney.nhs.uk please note that bookings are prioritised by clinical bookings first.

York keyhole surgery gains a gold medal

Patients undergoing keyhole surgery at York Hospital are getting some of the best treatment in the country according to the professional body that regulates and advises on standards and practices in laparoscopic (keyhole) surgery in the UK.

The Association of Laparoscopic Surgeons of Great Britain and Ireland in an annual audit has given York Hospital a gold award for the standard of their laparoscopic facilities.

Keyhole surgery has many benefits for patients such as smaller scars, fewer wound complications and less pain but requires dedicated training for surgeons to use the technique. The equipment is more expensive than that used in conventional surgery and needs to be of the highest standard to qualify for a gold award.

Lead surgeon for laparoscopy at York, Ian Bradford, said: “We are extremely proud of the facilities we provide in York so being recognised for a gold award is a fantastic achievement for us. Currently we provide a wide range of laparoscopic surgery techniques for patients in general surgery, lower and upper gastrointestinal surgery, urology and gynaecology.

“Recent investment in state-of-the art high definition (HD) camera and monitor systems has meant operations are becoming safer because of the improved image quality and resolution.

“This is really important because, not only do we train other surgeons in these techniques, we are also the only hospital in Yorkshire running a dedicated training course for laparoscopic theatre staff. We are one of a selected few hospitals that have ‘virtual reality’ keyhole surgery simulators that allow trainee surgeons to practice their laparoscopic surgery before operating on patients.”

Laparoscopic surgery involves a telescope (laparoscope) being connected to a camera head through which images are transferred via a cable to an imaging screen. It helps reduce complications in abdominal surgery and means that patients have a shorter stay in hospital and are more likely to have a quicker return to full activity.

In order to streamline the service and to avoid queues at the helpdesk, please email your pool car requests as early as possible to PoolCars@acute.sney.nhs.uk please note that bookings are prioritised by clinical bookings first.
Special commission paintings of the local area have now been displayed throughout the refurbished Radiology Department at Scarborough Hospital as part of project by HAFNEY (Hospital Arts for North East Yorkshire).

The artwork by Brighton-based artist Maria Tribe depicts iconic Scarborough landmarks including Peasholm Park and the seafront. Maria explained: “The first stage of the residency was to visit the hospital, to measure the site, and to make a plan for what size paintings would work best for the area. I also met with the staff to get a sense of what they thought was important about the Scarborough area, before setting out with a sketchbook and camera to collect the ingredients for the paintings. “I visited three times over the winter including some chilly drawing days in February. “There are so many iconic landmarks coupled with great landscape that I could have made many more paintings. In the end I went with my instinct and what stood out for me. “I have produced many paintings for hospitals over the last 20 years in London and Brighton and believe art is important in creating a good atmosphere for patients and staff. “HAFNEY has done a great job installing art in Scarborough Hospital and I hope that these paintings are a welcome addition.”

This project was funded by Arts Council England and facilitated by HAFNEY. Prints of the paintings are available from www.mariatribe.co.uk

Work has also now been installed in the Emergency Department at Scarborough Hospital. The work by artist and photographer Dominic Pote includes large seascapes many of which are two or three metres in length. Framed by the physical act of walking his images are both literal and metaphorical journeys, movements through space so that there remains something of the organic feel of their making.

WITH the help of local textile artist Serena Partridge, children from Malton Community Primary School have created a stunning art display to brighten up the corridors of Malton Hospital.

Eleven talented children were lucky enough to work on the special project with Serena to create felted pictures of animals and their young to be displayed within the hospital’s Out Patient Department.

Sharon Gamble, Site Coordinator said: “We’ve been delighted by the way the display brightens up the whole corridor and love the fact that it has been created by local children. People will be able to enjoy them for many years to come.”

Serena said of the pupils, whose ages ranged from five to eleven years: “It was a pleasure to work with them all, they were so enthusiastic and enjoyed creating the artworks with new materials and techniques.”

Teague Meyler, age 9, who was a part of the project, explained: “Serena came into our school and asked us to choose an animal to draw. I drew a badger and her cubs standing on their set. Serena showed us how to turn our designs into felted pictures using wool, soap and water. “I enjoyed making the felted picture and I’m very proud of it.”

The project was funded by HAFNEY.
Pain relief pioneers

The Midwifery-Led Unit at Scarborough Hospital is pioneering a new pain relief method and is thought to be the only hospital in the Yorkshire and Humber region to offer women Sterile Water Injections.

From June, low risk mothers giving birth in the Midwifery-Led Unit can opt to have a Sterile Water Injection to help relieve back pain in labour.

Many women experience back pain in labour. Often referred to as back labour, the pain can continue through the normal resting phase of a contraction. Sterile Water Injections are an effective method for relieving this pain.

The procedure, which is undertaken by midwives, involves a tiny amount of pure, sterile water to be injected under the skin at four locations on the lower back.

Steve Hogarth, Head of Midwifery, explained: “We are delighted to be leading the way at Scarborough with this method of pain relief which is very popular in Australia and Scandinavia.”

Two of our midwives, Celina Taylor and Audrey Bell, have been instrumental in developing the use of Sterile Water Injections and have been researching this project for over two years.

Audrey Bell explained: “When I joined the Midwifery-Led Unit two years ago I started researching Sterile Water Injections as I was aware how effective they were from working in Indonesia.

“I discovered that Nigel Lee, a clinical midwife from Mater Mothers’ Hospital in Brisbane Australia, was undertaking research into the use of Sterile Water Injections.

“As part of a trip to the UK we were delighted that he was able to visit Scarborough Hospital to train 25 of our midwives in administering the injections.

“It was also a coincidence that one of our midwives Becky Metcalf had trained under Nigel Lee in Brisbane and was already qualified to administer the injections.”

Audrey continued: “Although we have only just begun offering this method of pain relief, many women have already benefited.

“I feel extremely passionately about the use of Sterile Water Injections. “As well as being quick and effective in providing significant relief for back pain, they have no effect on the mother’s state of consciousness, or ability to move around. The injection doesn’t interfere with labour progress or the ability to push and they can be administered by a midwife.

“There are also indications that Sterile Water Injections decrease the rate of caesarean sections.”

Midwives Audrey Bell, Nicola Spark and Lynn Duggan
Olympic challenge

IN LINE with the rest of the organisation, the Corporate Learning and Development team (CLAD) is on the blocks and gearing up for change too.

Debbie Jackson, Workforce Development Advisor at Scarborough, said: “Now that we are officially one organisation, the vision is to synchronise all statutory and mandatory training provision so that there will be:

- One training programme available to all
- One set of course dates
- One way of booking a place

“The plan is to simplify every aspect of mandatory training so that it’s really clear what training people need, how often they need it and how it can be accessed. There is a huge opportunity to review and improve course content, and how mandatory training is delivered.

“A blended approach to learning is likely to emerge – with more targeted face-to-face sessions arranged for subjects where hands-on teaching is most appropriate; and more engaging and user-friendly online learning will be available to complement the programme.

“The wheels are in motion for the plan to take shape by April 2013 – but provision will continue to evolve and develop as the organisation goes forward. Watch this space!”

New orthopaedic service

A NEW Paediatric Orthopaedic Outpatients service has been introduced at Scarborough Hospital.

This clinical alliance with Hull and East Yorkshire Hospital NHS Trust will enable patients to be seen in the Scarborough locality rather than having to travel to Hull or York for follow up care.

Mr Suraj Joshy, Consultant in Orthopaedics at Hull, will run two full day clinics on a Friday at Scarborough Hospital each month, treating patients under 16 with conditions such as dislocated hips, limps and foot deformities.

Mr Joshy’s special interest is in Paediatric Orthopaedics. He also provides services in adult trauma as well as foot and ankle surgery.

For more information contact Sam Peate, Business Manager for Surgery and Critical Care sam.peate@acute.sney.nhs.uk

Children’s hand hygiene championed

A hand hygiene pack designed specially to encourage children to wash their hands is being launched at York Hospital.

With the help of the York Teaching Hospital Charity, the Infection Prevention Team has produced a colourful pack complete with its own character – ‘Higenie’ - who takes children through the hand washing process step by step while giving essential tips to illustrate why hand hygiene is so important.

Anne Tateson, hand hygiene coordinator for the team, said: “It is important that children learn when and how to wash their hands at an early age so they develop good habits for life to protect them from infection. We wanted to target children because they can be vulnerable and most hand hygiene campaigns focus on adults. In the hospital we have several areas where children access healthcare and its here where the packs and posters will be made available.

“The packs contain a colourful poster and booklet designed along with coasters, mouse mats, a colouring sheet and special stickers. The booklet has puzzles, facts and interesting tips that are easy for children to remember. The aim is that they will return home and back to school with good hand hygiene habits and be able to teach their friends and families.”

Since the pack was produced the team have had a lot of interest from local schools who also face huge challenges in getting children to wash their hands properly. As a result the hand hygiene pack is being offered to schools free in exchange for the pledge to raise money for York Teaching Hospital Charity.

Lucy Watson, fundraising manager for the hospital charity added: “We are grateful for the support we’ve had from local printers Inc Dot in producing the pack, and Asda for donating crayons for the children, we really couldn’t have done it without their help. It would be fantastic if local schools would like to get on board to improve hand hygiene and support our charity. This would mean that we could fund the pack for more children throughout the York area in the future.”

Hand Hygiene facts:

- The number of germs on your fingertips doubles after you use the toilet
- Germs can stay alive on hands for up to three hours
- Germs can be spread through the air when you sneeze, cough, talk or sing

HR steal the show at awards

CONGRATULATIONS to the HR team who won the ultimate accolade of overall winners at the recent HPMA (Healthcare People Management Association) awards ceremony.

The Trust’s work in recruiting volunteers to become dining companions won in the category of Innovation in HR and was also overall winner of the night.

In addition the team were winners for ‘staff engagement and leadership through challenging times’ for their work on rewarding and recognising staff, led by Dawn Preece.

The Trust’s HR Director Peta Hayward was winner of the prestigious HR Director of the Year award and the whole team were runners up in the HR team of the year category.

Peta Hayward said: “It’s been fantastic for the team to be so well praised by the judges. The team’s success is down to their commitment and motivation and it’s really rewarding get recognition for it from our peers. We hope to share our good practice through HPMA and put the name of York Teaching Hospital NHS Foundation Trust on the map.”
**Cycle Scheme**
Tax Free Bikes for work. All you have to do is go to [www.Cyclescheme.co.uk/f423a](http://www.Cyclescheme.co.uk/f423a)
The site will explain everything you need to do to get yourself cycling.

**NHS Car Lease Scheme**
Get access to a car of your choice. For a copy of the brochure please contact the Staff Benefits team

**Staff Lottery**
Join the Staff lottery now and be in with a chance to win one of our great prizes every month. Application forms are available on the intranet or you can call the Staff Benefits team on 01904 721170 or 724326 E-mail staffbenefits@york.nhs.uk

**Total remuneration package**
HAVE you ever wondered what your total remuneration package was?
The Trust is piloting the national roll out of Total Reward Statements (TRS), which is being commissioned by the Department of Health and the NHS Business Services Authority. A TRS is an annual personalised statement that outlines the full value of the benefits package that you receive as an employee, including salary, pension and savings made through voluntary benefits, such as buying and selling annual leave schemes.
The overall aim is that all NHS employees will be able to access their TRS electronically during 2013. The paper pilot, starting in September, enables the Trust to help shape the future direction of these as well as providing staff with the opportunity to understand their full remuneration package.
Further information on all the benefits on offer can be obtained from the Staff Benefits Team on 01904 721170 or 724326 or via hradmin@york.nhs.uk

**Clinical skills training sessions**
TRAINING sessions are planned for Clinical Skills and Medical Devices and are open to all individuals. The training sessions take place in the Clinical Skills Lab at Scarborough every Tuesday between 2pm and 4pm. See the timetable below for further details.

<table>
<thead>
<tr>
<th>Date</th>
<th>Session Description</th>
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<tbody>
<tr>
<td>7 August</td>
<td>Medical Devices: Warming and Temperature</td>
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<td></td>
<td>Keith Underwood</td>
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<tr>
<td>14 August</td>
<td>Clinical Skills: Joint Injections – Lumbar Puncture / Epidurals</td>
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<tr>
<td>21 August</td>
<td>Medical Devices: Flowtron</td>
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<tr>
<td></td>
<td>Keith Underwood</td>
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<tr>
<td>28 August</td>
<td>Clinical Skills: Suturing – Skin / Bowel / Grafts</td>
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<tr>
<td></td>
<td>Ms K. Maude</td>
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</tbody>
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**Medical device training open day**
A MEDICAL Device Training Open Day will take place at York Hospital in the Learning and Research Centre on 3 September 2012. Twenty minute drop in sessions will run between 9.30am to 12.30pm and 1pm to 4pm. Drop in sessions include:

- Tympatic thermometer
- Medical gases
- Suction
- Beds and hoists
- Bladder scanners
- Dinamap (vital signs monitor)
- Equipment training available

These sessions are open to all staff, and no prior booking is needed. Each session will last approximately 20 minutes, and you can attend as many of the sessions as you wish through the day, and in any order.

Further information available from: Wendy Marshall, Medical Devices Training Co-ordinator on 01904 726292.

**Wound infection day**
A RECENT event organised by the Trust’s tissue viability team attracted over 70 clinicians from around North Yorkshire to Pickering to study the latest developments in wound infection.
Guest speakers included microbiologist Valerie Edward Jones (as seen in Channel 4s Embarrassing Bodies), Jackie Denyer (specialist nurse in Epidermolysis Bullosa from Great Ormond St Hospital), and Richard White (Professor in Tissue Viability from the University of Worcester).

AHEAD of the new Star Award we say congratulations to the Trust’s final two Star Performers for May and June.

The winner of the May Star Performer Award is Lynsey Duck, Sister from the Emergency Department. Lynsey has acted as link nurse and champion for Infection Control for several years. In this time she has implemented several Trust wide initiatives to improve infection control standards in the department.

She always demonstrates a can-do attitude and willingness to overcome the frustration that came with encouraging colleagues to maintain standards. June’s winner is Mike Miniham, a student nurse working on Ward 17.

This nomination was written by a patient who was under the care of the Orthopaedic Team but was located on Ward 17 where he met Mike.

The patient comments that Mike was fantastic in all aspects of care. He was always cheerful, kept the family updated about what to expect and any observation results, and was really missed on the days he was not present.

Final ABCD winners
Scarborough staff had their say as to who should be crowned the final ABCD winners for May and June. The awards went to Sister Debra Mears and Porters Andy Barnfield and Graham Dukes.

Debra, who is the sister on Maple Ward, was nominated by a patient who said that Debra and her team had provided wonderful care to his wife, who sadly passed away.

Whilst Andy and Graham were nominated by a colleague for going above and beyond the call of duty searching through cages of soiled linen to find a patient’s lost iPad which featured irreplaceable pictures of his daughter.

Since the awards were launched in June 2009 over 300 members of staff have been nominated for an ABCD award – congratulations go to all previous winners and nominees.

Pictures of winners to appear in the next Staff Matters.

WRVS long service awards

The official opening of Scarborough Hospital’s main reception provided the perfect opportunity to present three of the hospital’s WRVS volunteers with long service awards.

Mavis Williams and Jean Bodell were presented with a medal for 15 years’ service. Mavis and Jean joined the WRVS in 1996 and worked in the old style tea bar when it was just a hatch in the wall – a contrast to the new shop and coffee bar where they now work. Volunteer Nora Pugh was also presented with an award for 10 years service.

Sue Collins, Head of the WRVS for Yorkshire, Humber and the North West Region, said: “I am very pleased to officially open the new reception which the profits from the WRVS café and shop have helped to fund. We take great pride in not only providing a good service to our customers but also in the fact that we raise money for the hospital.

“The long service awards which have been presented to Mavis, Jean and Nora are an indication of the dedication of WRVS volunteers, who provide patients and visitors with a friendly face and a chat.”

Jubilee Sandwich competition
Well done to the winners of York Hospital’s competition to capture the spirit of the Jubilee celebration with their newly created regal sandwiches.

First place, ‘A Royal Bap’ went to Mandy Royal from pharmacy for her goats cheese, red onion marmalade, mixed green leaves and balsamic vinegar dressing creation.

In second place the ‘Celebration Bap’ containing grilled bacon, brie and red currant jelly was the idea of Brian Tomlinson from human resources.

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Third place, the ‘Hot Roast Horseradish’ was created by Louise Bullock from ultrasound who came up with hot roast beef, hot gravy, hot roast potatoes sliced in half and cold horseradish (sold on Sunday’s only).

The winning sandwiches will be permanently placed on the Mallard menu.