How to contact the Rheumatology Department at York Hospital

TELEPHONE NUMBER - 01904 721854

EMAIL ADDRESS - rheumemailadvice@york.nhs.uk

WEBSITE – www.york.nhs.uk/Rheumatology

Aim of the rheumatology advice service:
To provide advice and support for patients with rheumatological conditions attending York Hospital. Carers and health care professionals may also use this service.

You should contact the rheumatology department if:
• you have a flare up of your condition
• you are experiencing side effects to medication prescribed by rheumatology

THIS SERVICE IS NOT FOR EMERGENCIES

If you require urgent medical advice you should contact your GP surgery, out of hours GP or the emergency department.

How does the telephone advice line work?
This is an answer-phone service. Please leave the following information:
• Your full name
• Your hospital number or date of birth
• A telephone number where we can contact you
• The reason for your call
A rheumatology specialist nurse will listen to your message and will return your call within a few days.
If you are out when we return your call, two further attempts will be made to contact you. If you still require a call back, you will need to contact the advice line again.

How does the email advice service work?
Please provide the following information:
• Your full name
• Your hospital number or date of birth
• The reason for your email
• Enter the name of your rheumatology specialist nurse in the subject heading box, if known
A rheumatology specialist nurse will read your email and respond within a few days.