

## **York Teaching Hospital NHS Foundation Trust Policy for BAHA 4 wireless accessories**

You have been issued today with a new BAHA 4 which is accompanied by a wireless accessory for you to enjoy all aspects of the hearing aid's new technology.

This accessory has been provided by Cochlear and is not issued by York Audiology department.

The accessory is under warranty for one year and during that time we are happy to send it for repair if it develops a technical fault.

Unfortunately if the fault develops when the accessory is no longer under warranty then we are not responsible for its maintenance or for the replacement of the device.

All wireless accessories are available to purchase and if you wish to do so we are happy to provide details about where to look for information to enable you to do so.

**Please note that York Teaching Hospital NHS Foundation Trust will not be held accountable for any damage to the device not covered by the warranty.**