The Trust has announced the finalists of this year's Celebration of Achievement awards. The Celebration of Achievement Awards are our annual staff reward and recognition awards. Following a three month nomination period, judging took place earlier this month and the finalists have just been revealed.

From an entire ward at Scarborough Hospital who developed an ‘end of life palliative care box’, to a group of staff at York Hospital who worked together to provide exceptional care to meet the individual needs of a patient suffering from a phobia – the finalists include exceptional stories from across the Trust.

Teena Wiseman, Staff Benefits Manager, said: “This year we received 183 nominations. “The quality of the entries was extremely high and each nomination was deserving of an award. Although a difficult job, the judging panels did manage to pick three finalists for each category and we are delighted to announce this year’s finalists.”

Patrick Crowley, Chief Executive, said: “I continue to take great pride in our organisation; you only have to...”

Continued on page 2

Have you got a story?

If you have a story for a future edition of Staff Matters, we would love to hear from you! Contact the communications team:

- Lucy Brown, Head of Communications: lucy.k.brown@york.nhs.uk
- Rebecca Aspin, Communications Manager: rebecca.aspin@york.nhs.uk
- Elaine Vinter, Media and Communications Officer: elaine.vinter@york.nhs.uk
- Heather Millard, Communications Assistant: heather.millard@york.nhs.uk
More than £200k has been invested in brand new state-of-the-art X-ray equipment for Malton Hospital thanks to the generosity of the League of Friends of Malton Hospital.

It replaces the hospital’s aging X-ray with high tech equipment that increases the reliability of X-ray images leading to a better diagnosis.

Jezz Kipling, Chair of the League of Friends of Malton Hospital said: “We are delighted to fund this investment at Malton Hospital. The current equipment is 23 years old so it will be of real value to the people of Malton that they can receive the most up to date treatment without having to travel to Scarborough or York.

“The support has been phenomenal and we would like to thank all the volunteers, staff, and customers to our charity shop and all the local business and groups who support the League of Friends by holding fundraising and social events. All this helps us raise essential money for the equipment we purchase for the hospital and we hope it will serve our community for many years to come.

“We would also like to thank the radiography staff at Malton Hospital and the Trust’s capital planning team for all their support and hard work during the refurbishment.”

At a celebration to mark the donation Chief Executive Patrick Crowley praised the League of Friends of Malton Hospital for their constant support.

Patrick said: “People are passionate about their local healthcare and this is fantastic news for patients in the Ryedale area. The new technology will allow a full range of radiographic imaging and it will reduce the time it takes for patients to have an X-ray. New equipment will mean a better, more reliable service all round as well as better outcomes for patients in Malton and signals a positive future for the hospital. We are very grateful to the League of Friends for this donation.”
Our breast cancer pledge

The Trust has teamed up with two of the UK’s leading breast cancer charities – Breakthrough Breast Cancer and Breast Cancer Care – to help identify areas of good practice as well as improvements to services for people diagnosed with secondary breast cancer.

ScARBOROUGH and York Hospitals have signed up to the Secondary Breast Cancer Pledge, in commitment to providing the best possible care to patients diagnosed with secondary breast cancer living in and around York, North Yorkshire and the North East Yorkshire coast.

Improvements were identified through patient questionnaires, and patients were also included in discussions to agree on the best way to go about implementing the required changes.

One significant request from patients was to have a single point of contact within the breast care team once diagnosed. The hospital teams have committed to providing this by allocating each secondary breast cancer patient a named key worker to act as an advocate, co-ordinate care, and provide support and information as needed on a one-to-one basis.

Of the 50,000 women and 400 men diagnosed with breast cancer each year in the UK, it is still not known exactly how many of these patients will go on to develop secondary breast cancer – cancer that has spread beyond the breast or armpit to other parts of the body. Secondary breast cancer cannot be cured but it can be treated and controlled, sometimes for a number of years.

Margaret Ralph, 70, from York who was diagnosed with secondary breast cancer in 2012, said: “Being told that your cancer has spread is an incredibly frightening time and when you hear those words it can be very difficult to process the information you are being given.

“One of the goals set out by the pledge is to ensure that a nurse either sits in on this appointment with you or makes contact within five working days to ensure that any changes being made to your treatment plan are understood and answer any questions you may have once the news has sunk in.

“It is such a good idea to get input from patients themselves, as we are the ones who know what it is like to live with cancer. I’m proud to have had a hand in what I hope will be some really useful changes for other patients like myself in the near future.”

Jackie Frazer, Breast Clinical Nurse Specialist at York Hospital said: “Listening to patients’ experiences is invaluable and that’s why this project has been so important.

“We are constantly looking at ways to enhance the care we offer and the development of our pledge has allowed us to get a full picture not only of what we are doing well, but also what we can be doing to improve our service in future to ensure that we are giving people the best care possible.

“We look forward to implementing the changes highlighted and I also want to thank all of the team here and the surveyed patients who have worked so hard over the past year on this.”

Sexual health team backs national HIV campaign

Yorksexualhealth is backing a national HIV awareness campaign ‘It starts with me’ organised by the Terrence Higgins Trust.

Sir Nick Partridge, Chief Executive at Terrence Higgins Trust, said: “While a cure or vaccine for HIV remains stubbornly out of reach, what many people don’t realise is that medical advances mean it is now within our grasp to stop the virus in its tracks. By getting as many people with HIV as possible tested and on effective treatment, we should see new infection rates fall rapidly.”

People at risk of HIV now and in the future can attend any sexual health service for a HIV test. It is routinely offered to patients attending all sexual health services.

www.yorksexualhealth.org.uk
www.StartsWithMe.org.uk
Memorial garden open

S

Staff members and family and friends of colleagues sadly no longer with us, gathered at Bridlington Hospital to celebrate the opening of the hospital’s memorial garden – a place where people can come to sit, reflect and enjoy their lunch in the sunshine!

Dutch lavender, heathers, prunus cheals and weeping cherry trees were planted in the courtyard garden, located off the dining room, creating a calm and peaceful space.

Family and Friends of Michelle George attended the blessing. Michelle who worked at Bridlington Hospital for 11 years sadly died in October 2012.

Michelle was well known as a Unite Union representative. She joined Bridlington Hospital in 2001 as a Medical Secretary and in 2009 moved to Scarborough Hospital as a Service Improvement Support Officer.

Following her death, hospital and union colleagues were keen to do something in her memory and working with Staff Benefits and Grounds Maintenance Supervisor Shaun Fletcher, created the memorial garden. Hospital Chaplain Martin Doe said a few words and blessed the garden.

He explained: “People of many faiths and cultures value gardens as very special places. So in our blessing of this memorial garden may those who use it find it as a place for peace and the enjoyment of the beauty of creation.”

A ‘tree of life’ sculpture has been commissioned and will be installed in the garden. Tim Coates’ memorial bench has also been moved to the courtyard.

Work has also been taking place to create memorials at Malton and Selby Hospitals. A wall mounted Tree of Life piece will be installed at Malton and a wall mounted Weeping Willow piece at Selby Hospital.

Friends’ fantastic courtyard revealed

IN 2013, the Friends of York Hospital generously provided a £5000 donation to redesign a courtyard at York Hospital. The project has brought together staff from Estates and Facilities, The Arts in York Hospital and students from the Faculty of Arts of York St John University.

Estates and Facilities staff laboured tirelessly on the ground works, creating a fantastic courtyard where the Arts Team and students from York St John have worked to bring vibrancy and interest to this newly refurbished space.

Kat Hetherington, Art and Design Development Manager said: “The theme of nature was chosen to create an imaginative yet calming space for patients, visitors and staff to engage with. The students produced a pebble mosaic, a butterfly tree, flower spheres, a secret painted door and dressed a tree with brightly coloured fabric.

“Due to the nature of the rooms that surround it, this courtyard is not suitable to open up so has been designed to be enjoyed from inside the corridor. We wanted something that caught people’s eye and given people’s interest so far I think we’ve done that! Many thanks to the Friends of York Hospital for their generosity.”

Back: Kat Hetherington with the Friends of York Hospital. Front: St John’s student Hannah Procter with Alan Heels from Estates
A new fleet of ten pool cars has just been delivered to York Hospital and is available for York-based staff to use on work business rather than using their personal car. The cars can be used for journeys which will start and ultimately finish at York Hospital.

The cars are all white Ford Fiestas (petrol) and are fitted with a start-stop system designed to save fuel. They are located on the top floor of the multi-storey car park in bays marked carshare.

The scheme is being run by Enterprise Cars (who also operate a daily rental scheme for staff).

Scarborough Hospital already has a fleet of pool cars which is a popular and well used scheme for staff who need to travel from the hospital on work business, for example to a meeting off site, to another hospital or a patient visit.

Staff from Scarborough Hospital should continue to make pool car bookings as normal via the Facilities helpdesk. In order to use the York Hospital pool car scheme staff need to register as a user by going to Staff Room. You will then be sent a membership card, with a membership number which will grant you electronic access to the car. Each car has a fuel card and a key fob to enter and exit the multi-storey car park.

Once you have registered as a user, and received your membership card, you can make a booking by visiting: www.EnterpriseCarShare.co.uk

Things to remember when using a Pool Car

Fuel – It is your responsibility to refuel the vehicle when it reaches a quarter tank. A fuel card is provided for fuel payment and is stored in the glove box. Please remember to replace the fuel card when you have paid for the CarShare vehicle’s fuel. Remember the fuel type may differ from other vehicles you have driven, all of the York pool cars are petrol.

Car Park entry and exit – The vehicle will have a card that can be used to gain exit and entry to the multi-storey car park. The card is stored in the glove box, please remember to replace the card after you use it.

Parking – Vehicles are located on the top floor of the multi-storey car park at York Hospital. The bays are marked with CarShare sign.

Keys – CarShare vehicle keys can be found in the glove box which will lock and unlock the vehicle during your rental. When you have finished, please replace the keys in the holder in the glove box.

Hire Cars – Don’t forget that if a pool car isn’t available and your journey is a minimum of 50 miles then hire cars are still available also via Enterprise.
Community therapies referrals
FROM 1 June referrals to Community Therapies teams in all localities (Ryedale, York, Selby, Malton, Whitby and Scarborough) require a completed referral form to be faxed or sent to the relevant office. Incomplete referrals may be rejected with a request for more information. Telephone referrals can only be accepted for urgent same day referrals. Please note that referral routes for Intermediate Care, York Fast Response and District Nursing Single Point of Access remain unchanged and are not acceptable routes for Community Therapy referrals. If you have any queries or concerns about this new process please contact Rachael Smye, Community Therapies Clinical Manager on 07770981393 or rachael.smye@york.nhs.uk
A referral form and flow chart are available on Staff Room or our GP Hub.

R&D Unit creates short film
IN ORDER to showcase its work to patients and the public the research and development team has produced a silent film. To view the film visit our You Tube channel via the homepage of our website. www.york.nhs.uk

Pat's Place into World Cup Spirit
PAT’S Place at Scarborough Hospital is getting into the football festivities by featuring a ‘Word Cup Special’ dish of the day, every day during the World Cup tournament. Catering suppliers, local businesses and friends have donated flags and bunting. Donor breast milk comes to York
A new milk donor service to ensure all premature babies can be offered the best start in life has been launched at the Special Care Baby Unit (SCBU) at York Hospital.
Research has shown that sick and premature babies can have their chances of survival and long term development substantially improved if fed with breast milk. It is also important in reducing the risk of a premature baby developing a potentially life threatening bowel infection that can require surgery. SCBU Sister Ann Elliot explained: “Sometimes there are reasons why the mum of a newborn, particularly a premature baby, cannot breastfeed. The mum might be physically unable to breastfeed due to illness, or perhaps needs help to establish her milk supply in the first few days after having a premature baby. “For these occasions and for babies at risk donor breast milk can be used. Donor breast milk is provided by mothers who are producing more milk than their own baby requires.”
The new service comes as a result of much work and persistence on behalf of SCBU to obtain milk for babies at risk. There are 17 milk banks across the country where donor milk is processed to standards laid down by NICE, and the unit now has an agreement for a supply via the North West Human Milk Bank which has a satellite unit at Hull Royal Infirmary. Ann continued: “The baby’s mother has to consent to the use of donor breast milk and once this has been given our nursing staff contact the milk bank and Hull Royal Infirmary to arrange for the milk to be sent across to York. “The milk costs around £100 a litre which sounds a lot but many babies start on 1ml milk per hour so only 24mls in 24hrs. They will also hopefully have some of their own mother’s milk so a litre will last quite a while and can be used for more than one baby. “As this is a new venture for York there is no money in our budget at the moment to pay for this service so we are very grateful to the Special Care Support Group who have agreed to fund the first year. We also have to thank the White Knights emergency voluntary service who have collected the milk for us from Hull free of charge.”
The Special Care Baby unit at York is not able to accept donations of milk directly so anyone who wishes to help by donating expressed breast milk is directed to the NorthWest milk bank. (http://www.northwestmhmb.org.uk)
For further information on the use of donor breast milk here in York please contact Ann Elliott, ward sister on the Special Care Baby Unit (SCBU) on extension 7726005/7726105 or by email ann.elliott@york.nhs.uk

Research team celebrates clinical trials
RESEARCH staff across the Trust in both York and Scarborough Hospitals held displays to celebrate International Clinical Trials Day on 20 May. This day is in celebration of the scurvy trials of 1747 by James Lind, which evidenced that giving citrus fruit to sailors prevented scurvy.
The teams provided posters to demonstrate some of their research in the Trust which are currently in excess of 190 projects.
Once again they supported the National Institute for Health Research (NIHR) ‘It’s OK to ask’ campaign encouraging staff, patients and public to get involved in all aspects of research. The event was a great success generating a lot of interest from staff, patients and public throughout the day, even appearing on Twitter!
For further information please contact R&D on 7726996.

Mags Szewczyk, Clinical Trials Assistant, supports the campaign
While the City of York braces itself for the huge influx of people expected on 6 July to enjoy the Tour de France celebrations, York Hospital and community services have also been preparing for the biggest event ever to hit the city.

The Grand Depart in York starts at the racecourse with a parade that winds though the city before the race begins in earnest on the outskirts of York. As a consequence many roads will be closed and a few areas of the city will be isolated for a short time.

The Trust’s Tour de France Planning Group has met regularly for briefings and to share information and have worked together with partners such as Yorkshire Ambulance Service to identify actions that Directorates and teams needs to consider.

Jan Aspinall, Deputy Director of Operations, has been closely involved in the planning and operational arrangements.

Jan said: “A lot of hard work has gone into our planning and we are confident that we have considered all aspects of our operational procedures. It’s very difficult to anticipate what the demand on our services might be over that weekend as it’s predicted there will be at least an extra 100,000 people visiting York as well as local residents. We have increased capacity in A&E and maternity, have an extra operating theatre on standby, and have additional plans in place to discharge those patients that can go home.

“All staff due to work over the weekend are aware of the road and travel restrictions and most people on the rota live within walking or cycling distance of the hospital. On call staff have been offered accommodation for the night and additional staff who can access the site are on stand by in case of staff sickness. “With 200 riders taking part it’s an exciting event for York and the whole of Yorkshire so we hope everyone will enjoy it safely.”

For further information about Tour de France see the Hot Topic button on Staff Room or email Neil Wilson at neil.wilson@york.nhs.uk or Derek Bartrop at derek.bartrop2@york.nhs.uk

A few facts about the Tour de France:
- 3.5 billion people watching worldwide
- 15 million spectators along the route
- 3600 kilometers (km) covered
- 2200 vehicles involved
- 2000 journalists from 35 countries
- 200 riders taking part
- 188 viewing countries
- 22 teams competing
- 9 helicopters covering from the air
- 3 stages in the UK
- 2 stages in Yorkshire

Important information

The Tour de France is the biggest annual sporting event in the world and will see extensive road closures to ensure the safety of the route on each day of its operation.

CAR PARKING AND SECURITY
- On duty staff at York Hospital will be permitted to park in the multi-storey car park from 6pm on Friday 4 July to 7am Monday 7 July free of charge.
- Access for vehicles will be monitored from 6pm on Friday 4 July and only staff, patients and visitors will be permitted to park on the site.
- Blue badge holders will be also allowed to continue to park on the area designated close to the main entrance to York Hospital.
- The entrance gates to Bootham Park Hospital on Bootham will be closed to ensure a safe and controlled access to both hospitals for on duty staff and visitors.

A useful transport leaflet has been produced which includes a map to help those travelling to and around York on 6 July. This is available on Staff Room.

An interactive map is also available on the letour.yorkshire.com website – http://letour.yorkshire.com/travel/travel-information-map – it includes: routes and spectator hub locations with public transport info and directions coming soon. It is mobile-friendly and will be updated in real-time when the race starts.
Staff shop opens its doors in Scarborough

THE STAFF Shop at Scarborough Hospital opened its doors to a buzz of excitement last month. Patrick Crowley did the honours and cut the ribbon to open the shop and the first lucky 50 members of staff to enter the shop received a goody bag.

Patrick said “This is a great benefit for staff working at Scarborough Hospital and it is one of the benefits at York Hospital that staff really value.”

Throughout the day prizes of £10 and £20 John Lewis vouchers were won on random purchases, one lucky member of staff, Mr Robert Marsh, Orthopaedic Consultant, was the 100th paying customer and won £100 of M&S vouchers.

Ward 24 much-praised Star Award winners

Congratulations to all staff on ward 24, the elderly winter escalation ward at York Hospital, who have jointly received the most overwhelming nomination in the history of the Star Awards! The team have been praised across the board for their teamwork and the way they have cared for patients. Many of the staff were new to York Hospital and worked hard together to bring a new ward together in a very short space of time under increasing pressure for beds. The team were particularly mentioned for their support for end of life care. Comments included ‘such a happy, hardworking team’ and ‘to work with such a fantastic team for the last four months has been an honour’.

Runner up from the Coronary Care Unit at York Hospital was Staff Nurse Rachel Ellis, nominated by a patient’s family whose father was admitted for a routine operation, suffered a heart attack and was diagnosed with a life threatening condition. During that time Rachel ‘stood out as a star on the worst day of our lives’. The whole team from coronary care and surgeon Mr Bradford were also praised for their excellent care and support.

Joint runners up include the District Nursing Team from Eastfield Medical Centre in Scarborough whose vigilance and proactive actions led to the disclosure of potentially abusive practices to vulnerable adults within a service. They showed a commitment to their own patients and other vulnerable adults in the service.

Also recognised by the relative of a patient is Sister Sarah Price from ward 34 at York Hospital who was described as ‘one in a million – I could not have asked for anyone nicer to look after my husband. Sarah is a most precious gem and loved by all the patients and visitors.’
STAFF BENEFITS AND WELLBEING

Staff celebrate 40 years of NHS service

CONGRATULATIONS to Sarah Dixon from the catering department at Whitby Hospital who is the proud new owner of a brand new Ford Ka courtesy of the Staff Lottery! The draw took place on 18 June at the front of York Hospital with the Ford Ka purchased through Stoneacre Ford as star prize along with a total of £3,125 to be won on the day from £1,000 through to £50.

Sixteen employees across the Trust have this year achieved their 40 years long service award. The annual presentation dinner was held at The Old Lodge Hotel, Malton where staff and their guests were welcomed by Chairman of the Trust Alan Rose who congratulated them on their 40 years achievement.

Patrick Crowley, Chief Executive presented a gift to each of the employees as a thank you for their service, recognising the contribution each person has given to the Trust and the NHS.

Kenneth Brown, Head Chef at Bridlington Hospital was given special recognition as the longest serving employee having worked for the NHS for 43 years and 8 months. Ken started working for the NHS in September 1970 as a trainee Chef at Clay Penny Hospital before moving to the City Hospital as Assistant Head Chef. Kenneth also worked as a Customer Service Co-ordinator at York Hospital and Chef Manager at Scarborough Hospital before taking up the role of Head Chef at Bridlington Hospital.

Read more about Ken next month.

If you think you are eligible for either 25 or 40 years long service please contact the Recognition Team on ext 7726491 or 7724096 or e-mail recognition@york.nhs.uk.

Would you like a new computer, TV or mobile phone?

IN 2013 the Trust launched the Home Technology and Smartphone salary sacrifice scheme which is designed to make it easier for staff to have the latest computing technology to use in their home.

The scheme is only open for set periods within a year. This next period opens on 1 July for a limited period, so hurry – you’ve got until 31 July to place your order!

The scheme provides staff and their families with the opportunity to obtain leading makes of computers, tablets, Smartphones as well as Smart TVs with significant savings off manufactures’ RRP.

There are no credit checks and no deposit is required.

The scheme is convenient and affordable with a fixed reduction to salary over a period of either 24 months for Smartphones and 36 months for home technology with a saving on tax and national insurance.

Products include:

- ipad, ipad mini and Apple Macs including iMac, MacBook Air and MacBook Pro
- A range of full HD and 3D Smart TV’S from Samsung
- Laptop and desktop computers from HP and Samsung
- Latest Smartphones from Apple, Blackberry, HTC, Nokia and Samsung
- A range of tariffs to suit all budgets

For more information or to place your order go to: www.lets-connect.com/yth2014 or the link on Staff Benefits pages on Staff Room. Don’t miss out – order by 31 July 2014.

For advice on choosing a package, please call Lets Connect help desk on 08444 821 860.
York event to improve discharge process

A FIVE DAY Rapid Process Improvement Workshop took place from 9 June at York Hospital with the aim of reviewing the processes in place from when a patient is identified as having a social care need to when they are safely discharged with a package of care.

The team involved representatives right across the board from primary care, ward 35, the discharge liaison team, City of York Council Social Services team, North Yorkshire and East Riding Social services, the Trust service improvement team, therapy services, IT and the elderly care medical team.

The event is part of ongoing work with local authority colleagues, staff at York Hospital and colleagues from the Vale of York CCG to ensure patients are in the right place at the right time to meet their needs and reduce delays in discharge.

A key target was to improve the information flow between the multidisciplinary team and between Primary, Secondary and Community healthcare settings to make the process quicker. They also looked at increasing patient satisfaction and at ways to ensure there were no increases in avoidable re-admissions.

Liz Booth, Director of Operations at York, said: “It has been a really important exercise in looking at how we can reduce the number of bed days lost to delayed transfers of care. At the end of the five days the team identified changes that could reduce the time the process takes from 21 working days to 17 days with the potential to reduce this time even further. The feedback from the team was very positive in terms of building relationships between social care, York Hospital and Primary Care, and being able to make positive changes.”

Reflective practice groups supports staff

DID you know that the Trust has groups which give staff the opportunity to reflect upon the emotionally demanding aspects of their clinical work?

Facilitated by a clinical psychologist, reflective practice groups provide a supportive forum for staff which offers safe and ring fenced time to share recent clinical situations, which are discussed by all members of the group.

Dr Liz Anderson, Consultant Clinical Psychologist and Head of Psychological Medicine explained: “The group offers support to staff, and additionally develops communication and psychological skills, which are then modelled in day-to-day work.

“Audit of the groups already established at York Hospital have found high satisfaction, a sense of feeling valued, emotional relief from difficult and demanding situations, all coordinated in a skilled manner and in a safe environment. Staff also report a sense of feeling increasingly self assured through participation in the group.”

The Department of Psychological Medicine hosted a meeting in March in LaRC for senior clinical psychology colleagues from around the Yorkshire and North East region to showcase the work. The group included cancer health professionals from the Trust including Jo Love, Diane Burwell and colleagues from haematology and palliative care.

It was demonstrated by a ‘live’ group where a staff member, currently working in cancer and palliative care, bravely agreed to take part in the live demonstration facilitated by Dr Jo McVey, Consultant Clinical Psychologist. A difficult and sensitive clinical situation regarding the care of a young mother with cancer was delicately and sensitively processed by the group, providing normalisation and support to the member of staff.

Liz commented: “The audience were given a superb example of how powerful and restoring the ‘managed catharsis’ of a reflective practice group can be, and the atmosphere in the auditorium was palpably electric. The audience also witnessed the professionally skilled yet light touch of the facilitator in the situation to create the appropriate atmosphere - psychological understanding, and exquisite timing of useful interventions to the group.”

Parkinson’s service attracts attention

A specialist Parkinson’s palliative care service introduced in Scarborough is attracting international attention.

In 2010, Ed Jones, Care of the Elderly Consultant at Scarborough Hospital and Dr Colin Campbell, a Palliative Care Consultant at St Catherine’s Hospice, set up an integrated palliative care service for local patients with Parkinson’s disease.

The service is a unique collaboration between the hospital and the hospice and is thought to be the only such service for Parkinson’s patients in the UK.

Ed Jones explained: “This unique service offers a seamless transition from the hospital’s secondary care Parkinson’s clinic into the palliative care services for patients where we feel there is a palliative care need.

“Patients have access to the full range of hospice palliative care services, including advanced care planning, respite care, day hospice, terminal care, physio and occupational therapy, complementary therapies and bereavement counselling. They also have access to two palliative care neurology nurse specialists who visit patients in their own home.”

Since the introduction of the service, data collected by the Trust shows a dramatic reduction in the number of Parkinson’s patients who pass away in hospital, versus the national average.

Ed continued: “We have a number of ongoing research studies allied to the development of the service and have had national and international interest in the service.

“We were delighted to welcome Dr Siobhan Fox, a researcher from the Centre for Gerontology and Rehabilitation, University College Cork, Ireland, to Scarborough earlier this month.

“Siobhan has been tasked with developing guidelines on end of life care in Parkinson’s for the Irish Health Authority (HSE) and she is visiting us to see if our model of palliative care could be replicated for the Irish guidelines. We hope that the service we have developed here can be replicated for the benefit of Parkinson’s patients in Ireland.”
Lisa takes to the air for Snowdrop Appeal

COMMUNITY HCA Lisa Askew is reaching new heights by jumping from a plane at 12,000ft! Lisa, who was diagnosed with cervical cancer in 2007 went through intensive treatment including chemotherapy, radiotherapy, brachytherapy, a major operation and successfully went into remission.

Lisa has raised over £50,000 for cancer charities and her local hospice. Her cancer treatment left her unable to have children and has prompted her to raise money for the Snowdrop Appeal. Lisa said: “Not being able to have children is one of the most difficult parts to having had cancer. I really struggled with having further treatment because I was always placed near the maternity unit which meant I was constantly seeing what I would never have.

“When I heard of The Snowdrop Appeal at Scarborough Hospital, I felt this was my time to make a difference to those affected by stillbirths. I may not have lost a child but I had the chance of having children taken away from me. If I can help those who have to suffer this heartbreaking experience by raising money to create a private, relaxing and comfortable setting, then the fear of jumping out of a plane is worth it. I always said I would jump out of a plane, but have been putting it off and this appeal has made me realise now is the time.”

Lisa’s jump takes place on 29 June at Durham Tees Valley. If you would like to donate to Lisa’s gravity defying quest, you can by visiting www.justgiving.com/lisa-is-crazy

Pop up tea party raises over £250

STAFF from the Community Stroke Discharge Team organised a pop up vintage tea party taking an old fashioned tea trolley to the wards, serving up tea and cake. The event raised over £250 with the money going towards buying ipads and software to help with stroke rehabilitation.

Susie Arthur and Jenni Farrow from the Community Stroke Discharge Team

Lord Mayor’s Charity of the Year 2014/15

THIS year the charity has been lucky enough to have been chosen as one of the Lord Mayor’s charities of the year. YTH charity and York Against Cancer are joint beneficiaries and this year, our renal department and their patients will benefit from this fund.

The Trust is set to open a Self Care Dialysis Unit in York to enable kidney patients to manage their own dialysis treatment with the support of medical staff if needed. York Against Cancer plan to purchase a new mini bus to transport patients to Leeds for their chemotherapy sessions which will also benefit our patients.

Keep your eyes peeled for our diary of fundraising events!
You have until the end of June to let us know whether you would recommend this Trust to your Friends and Family for treatment and a place to work.

This is the first time that we have surveyed staff as part of the Friends and Family test and our current response rate at the time of print stands at only 6 percent! That means only 600 have let us know your views. Positive or negative we want to know what you think.

Feedback has shown that a number of staff don’t feel comfortable having to input their staff number as they think that it will identify them. We would like to reassure staff that this is simply to avoid duplication and that the responses are collated by a third party so remain anonymous and can’t be traced back to individuals.

So, please take two minutes to let us know what you think. Do you agree with your colleagues?

When asked if they would recommend the Trust for receiving treatment they told us the following…

- “Some medical staff’s attitudes are not good”
- “Excellent care provided for the patients”
- “Mixed experience of care provided for the patient”
- “Seen first hand the care given by front line staff despite financial and resources pressures”
- “Family has been well treated when an inpatient”
- “Good standard of cleanliness, qualified and good trained staff”
- “Generally staff are pleasant and well mannered towards patients and their needs”
- “I know that the hospital is cleaned very well and the surgeons and nursing staff are very good at what they do”
- “Very long waiting times, never got any help”
- “The staff and help are worth the time it takes for treatment”
- “Experiences of husband during recent illness (extremely unlikely to recommend)”
- “Depends on which department”
- “Family has been well treated when an inpatient”
- “Generally staff are pleasant and well mannered towards patients and their needs”
- “I know that the hospital is cleaned very well and the surgeons and nursing staff are very good at what they do”
- “Very long waiting times, never got any help”
- “The staff and help are worth the time it takes for treatment”
- “Experiences of husband during recent illness (extremely unlikely to recommend)”
- “Depends on which department”

CCG thanks Trust for a ‘Perfect Week’

THE TRUST received a message from Scarborough and Ryedale’s Clinical Commissioning Group’s Accountable Officer Simon Cox thanking staff for their hard work during Scarborough Hospital’s ‘Perfect Week’.

Simon said: “I would like to take this opportunity to thank all of the staff involved in the ‘Perfect Week’. It was a real pleasure to be working much more closely with the hospital and to have the opportunity to talk with so many staff and patients across the eight days.

“The feedback we received from staff and patients was overwhelmingly positive and we are looking forward to supporting the hospital to learn from the event and work towards sustainable change.

“Thank you again for all your hard work, enthusiasm and commitment.”