Perfect Week is here

From 19 to 26 May Scarborough Hospital is aiming for The Prefect Week.

Perfect Week is an improvement programme from the Emergency Care Intensive Support Team from the Department of Health. Their role is to provide support to hospitals to improve their emergency and acute care.

Perfect Week enables staff from health and social care to work together and either test small changes that can improve the way patients move through the system, or better understand why there can be delays.

Mandy McGale, Director of Operations in Scarborough, said: “We had heard about this approach from other hospitals and were keen to try it in Scarborough, so we jointly commissioned the work alongside Scarborough and Ryedale CCG.

“The aim is to improve the way that patients move through the various steps in the whole health and social care system, from the ambulance service and GPs, through the hospital, and out into the community, be it social care, mental health, community services or back home.”

Perfect Week follows the principles of a major incident with Bronze, Silver and Gold command structures in place. Each ward and the emergency department have produced a SAFER bundle which clarifies

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Perfect Week is here…

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what they should be doing to deliver safe and timely care. Alongside this, each directorate, department and service has made up to five pledges to either improve patient experience, reduce delays, or better understand a particular issue.

By the middle of the week the systems were starting to ‘bed in’ as people got used to the processes involved.

A ward liaison officer role was introduced for the week, and these people play a key role in bronze command acting as a liaison between the ward staff and bronze commander. Many of the ward liaison officers are non-clinical staff who have not worked in a ward environment before, and some reported that they were surprised at how busy it can be on a ward. It has given them a far greater appreciation of the daily challenges that clinical colleagues face.

Mandy continued: “There is a buzz across the hospital with the ward liaison officers and in the command centres, and people are approaching the week with enthusiasm and a real sense that ‘we can do this!’

“It is great to report that, on the first day, we had the highest number of ED attendances for a Monday so far this year and one of the busiest days for non-elective admissions, yet we were still able to discharge more patients than expected. This is a fantastic achievement and down to the efforts of everyone involved in Perfect Week, and we’re looking forward to understanding what has worked well and developing a structure to support this moving forward.”

New 28-bed Fitzwilliam Ward opens in Malton

M alton Hospital’s new 28-bedded Fitzwilliam Ward opened on Wednesday 14 May. To improve services, the Trust has created a single inpatient ward by increasing bed capacity on Fitzwilliam ward rather than having two 15-bed wards.

Wendy Scott, Director of Community Services, said: “We are committed to the long term future of Malton Hospital and are confident that the same level of inpatient activity can be achieved with two fewer beds due to improved hospital processes.

“We are in discussion with Scarborough and Ryedale Clinical Commissioning Group (CCG) as to how Ryedale Ward might best be used to host other services and develop new models of care.

“As a first step, a day hospice service run by St Catherine’s Hospice has been established on Ryedale Ward. This supports our aim of keeping patients out of hospital and providing care closer to home. Additional day care facilities are also being discussed with Scarborough and Ryedale CCG with the express aim of supporting elderly patients with long term conditions.”

Malton Hospital previously had two 15-bedded inpatient wards, Ryedale and Fitzwilliam. These wards were at opposite ends of the hospital and had no direct link. The small number of staff affected by these changes have been consulted.
Events to promote breastfeeding week

Monday 19 May marked the start of Breastfeeding Awareness Week, a national initiative to promote the benefits of breastfeeding. Midwives, health visitors and peer supporters got on board holding events across North Yorkshire throughout the week.

In York health visitors manned an information stand at Mothercare at Clifton Moor. Working in partnership with Children’s Centres, the team offered advice and support to mothers about breastfeeding. They also promoted the Nurture support groups which provide support to mums in areas where there was previously no access to support and low breastfeeding rates.

In Scarborough Breast Friends, a Scarborough-based voluntary peer support group, marked the week with a fundraising event – a family fun picnic held in Scarborough’s beautiful Crescent Gardens. In Whitby a team of peer supporters held a family fun picnic in the town’s Community Gardens. Trained peer supporters were on hand to give information about antenatal classes, breastfeeding support and play groups.

Did you know our online antenatal class about infant feeding has been viewed over 100,000 times on You Tube?

To view the class click here https://www.youtube.com/watch?v=oASpyTL-ZTE&feature=youtu.be

We are Top 40 Hospital again

WE HAVE been named a 40 Top Hospital once again. York has been named one of the CHKS 40Top Hospitals for 2014, an accolade awarded to the 40 top performing CHKS client trusts.

Patrick Crowley, Chief Executive, said: “We are delighted to be one of the 40 top hospitals once again. This accolade is testament to the hard work and commitment of each of our 8,500 staff members who are continuing to deliver excellent healthcare despite working in a changing climate and increased financial pressures.”

Tour de France communications

WITH the Tour de France due to hit York on Sunday 6 July a number of self-care posters have been produced which can be used in communications to patients and the public. Posters include advice for dehydration, bites and stings, coughs and colds and dodgy tummy and signpost people towards calling 111 rather than 999.

They are all available from Staff Room by clicking on the Tour de France Hot Topic button. There is also a spectator guide for stages 1 and 2 of the race, which includes health messages.

New-look kitchen

THE OUTPATIENTS Department at Bridlington would like to thank Paul Tindall of the Original Country Woodwork Company in Bridlington, who kindly gave his time and materials to make new units for the kitchen in outpatients at Bridlington.

Cathy Emanuel, Junior Sister, said: “On behalf of all the staff that use the kitchen I would like to thank Paul for his generosity.”

Asthma Day

Staff from the Respiratory Team at Scarborough Hospital held an awareness stand in A&E on World Asthma Day earlier this month.
New art at York Hospital

The Arts Team at York Hospital had a busy start to the year organising and curating new collections of artwork.

Kat Hetherington, Art and Design Manager, said: “We would like to say a huge thank you to all the artists and volunteers who have generously provided their work and time for free. It really does make a different to the patients, visitors and staff of the hospital and we are most grateful.”

PRINTSCAPE: A Collection of landscapes in print
The main corridor exhibition space near junction 3 saw the arrival of ‘PRINTSCAPE: A collection of landscapes in print’. This collection shows the contrasting work of Emily Harvey and Cath Brooke, two York-based printmakers.

Sanjay Gupta
A collection of beautiful photographic prints by one of York Hospital’s very own consultant cardiologists, Sanjay Gupta, is now on display at Junction 7. Sanjay developed his photography skills at night school while learning advanced cardiac imaging at Harvard Medical School in Boston, USA. He enjoys the contrast between his busy work life in medicine and his creative hobby, photography. More of Sanjay’s work will be exhibited during October in celebration of Diwali, the Hindu festival also known as the Festival of Lights.

York Photographic Society
Junction 8 received a large collection of beautiful landscape images from York Photographic Society, a group of photographers of varied ages, abilities and photographic interests. This collection will change at various points throughout the year so watch this space!

Ward 16 and Cancer Care Centre
Anne Hutchison continues to take Art into ward 16 and the Cancer Care Centre, working recently with collage and cardboard boxes, inspired by the vast quantity of cardboard boxes seen around the hospital. This work can be found on the walls of the main corridor.

Renal Unit
Artist Van Nong is joined on the Renal Unit by Rosie, a York St. John University student on placement. Patients find this service hugely beneficial and continue to produce some outstanding art works. You can see their paintings on the discharge lounge corridor and a stunning sculpture exhibition on the main corridor.

Barlby School
Last month the team were delighted to receive a large collage piece, generously donated by the Year 10 BTEC Art and Design class at Barlby School. They worked collaboratively with Year 3 children at Hemingbrough Primary and the Twigs class at Hob Moor Oaks Special School to design and produce the piece, hoping to raise awareness of the genetic condition Tuberous Sclerosis Complex. It is on display in the lift bay next to the Children’s Ward.

A CREATIVE partnership between York Hospital and art students from St John’s University will see Shakespeare’s Midsummer Night’s Dream brought to life for a charity ball.

The collaboration between the arts team and the university was designed to tie in with the theme of York Teaching Hospital Charity’s summer fundraising ball. Second year fine art students have created decorations, props and costumes on a project that will both help them with their career, and ultimately benefit patients at the hospital. Kat Hetherington, Art and Design Manager, said: “It’s fantastic working with this group of incredibly talented individuals. We can’t wait to see the finished work - it’s going to be beautiful.”

The project has provided a perfect opportunity for the students to work together to show off their talents.

Student Corey Holdcroft said: “I love the play and was really attracted by the fantasy element of the story. It’s given me the opportunity to produce drawings of the characters which I love to do.”

Anyone wishing to see the creations first hand can come along to the charity’s Midsummer Night’s Ball on 21 June at the National Railway Museum, hosted by BBC Radio York presenter Elly Fiorentini. Tickets cost £60 and can be purchased from York Teaching Hospital Charity by calling 01904 724521.
TO CELEBRATE the fantastic work of our volunteers the Trust is holding a variety of activities across both Scarborough and York Hospitals.

There will be information available to public and staff in the hospitals and a coffee morning in York and afternoon tea and cakes to recognise current volunteers at Scarborough, Bridlington, Whitby and Malton.

For more information visit Staff Room or contact volunteer-service.york@york.nhs.uk or Di Ruston in Scarborough on extension 772544.

A REVIEW of the HYMS curriculum is taking place.

To find out more about the recommendations and implementation plan which has been approved by the HYMS Joint Senate Committee, please attend this session where the key issues will be discussed. The curriculum review starts in September 2014, therefore it is essential that as many key partners as possible attend this training.

Training will be provided by Dr Steven Oliver on Thursday 5 June 2014 at 7.00 pm in the Post Grad Lecture Theatre at Scarborough Hospital.

A buffet and refreshments will be provided in the Post Grad Dining Room prior to the event. Please email Ellie.Johnston@york.nhs.uk or karen.Pullan@york.nhs.uk if you are able to attend.

WE WOULD like to reiterate to all staff that they should only smoke in the designated areas provided. Consideration should also be given to others around you when having a cigarette.

HAVE you got a talent or hobby that you’re proud of? We want to hear about it, or more importantly, we want to see it!

The Arts in York Hospital Team is planning an exhibition of photographs, prints and text pieces contributed by members of staff of the Trust to be displayed at the Celebration of Achievement award night and also in York Hospital.

What are we looking for?
We’d like to construct an exhibition that shows off your talents. If you embroider, run marathons or play the flute we’d like you to send a photo. If you write poems or short stories, send us text files. If you paint or draw, send us a scan of your work. Your talent can be as big or small as you like. Our staff have an incredible range of extraordinary talents, we want to celebrate them, they’re something to be proud of!

What will we do with the entries?
Every single entry will appear on the York Hospital website with a credit to the staff member who contributed it. A panel of judges will select their favourite 20 to be professionally printed and exhibited at the celebration of achievement award ceremony and later in York Hospital.

How to Enter
Please visit www.yorkhospitals.nhs.uk/talent/ for full details on how to enter your talent. The deadline for entries is Friday 13 June 2014.

For more information, contact the arts team by emailing kat.hetherington@york.nhs.uk or calling 01904 726943.

“Your Hospital’s got talent”

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Infection prevention masterclass

AN EVENT aimed at minimising the risk of health care acquired infection is to be held at York Racecourse on Friday 27 June 2014.

The event will focus on the Aseptic Non Touch Technique (ANTT) and will be delivered by Dr Stephen Rowley the National ANTT lead. ANTT is the standard technique used by the NHS in the UK and it is now used widely internationally.

Vicki Parkin, Deputy Director Infection Prevention and Control, said: “Across the world, every year thousands of patients suffer harm or die from health care acquired infections. It is estimated that 30 percent of these are preventable and the risk that health care professionals pose is significant and needs to be minimised as much as is practically possible.

“We are aiming to develop a core group of staff to build up competency and share best practice that improves patient safety and reduces harm from invasive devices. It is important that as many staff as possible are able to attend so that we can develop safe and effective care.”

To book a place at the event please contact Sam Barker on ext 7712395.

Karl’s new role

KARL MAINPRIZE, Deputy Medical Director, will be leaving the Trust to take up a new role as Medical Director of Airedale NHS Foundation Trust. Karl will take up his new role on Tuesday, 3 June.

We would like to wish him all the best for his new role and to thank him for his many years of service to Scarborough Hospital.

Ward bakes

ADELE EDWARDS, Staff Nurse on the Stroke Ward at Scarborough Hospital called to let us know that the ward held a bake sale in aid of the Scarborough League of Friends. She wants to thank everyone for their contributions which raised £179.80!

Amputees support group meets

EARLIER this month the York Limbless Group held an informal gathering at York Hospital to celebrate the relaunch of the group.

The support group was established in 2011 to help patients who are about to have, or have undergone, an amputation.

Alan Rose, Chairman of the Trust, explained: “The best people to learn from are those who have been through the experience themselves and I would like to thank the group for the support that they have shown our patients and staff on Ward 11 over the last three years.”

The group provides support to patients across all our hospitals. They can be contacted via ward 11 at York Hospital.

Trust learning hub

Work is progressing well with the development of Learning Hub, the Trust's new online learning management system.

New starters to the Trust are already using Learning Hub to access their IT eLearning courses when they attend an IT learning workshop and following this can use self-service to book any further training sessions needed for their role.

Courses and eLearning relating to statutory/mandatory training will soon be accessible to all staff so there will no longer be any need to use the National Learning Management System (NLMS) for this type of learning.

Managers across the organisation are currently being contacted by the Corporate Learning and Development (CLaD) teams to obtain their staff details so that they will be able to access the information they need about their team’s learning.

Steph Wild, Lead Facilitator, said: “So far, the response has been excellent. We are working through a long list of managers so it may take time for us to get in touch as we are starting at director level and working our way down. If you are contacted, a swift response would be appreciated in order to maintain the momentum of the project.”

Look out for dates of awareness and drop-in sessions which will be advertised via managers, link advisors, notice boards and StaffRoom.

A rare glimpse into Army life

CHIEF EXECUTIVE Patrick Crowley and Directors of Operations Liz Booth and Mandy McGale, were given a unique glimpse into the harsh reality of an army field hospital when they attended the Army Medical Services field hospital at Strensall, York.

The medical teams were preparing to go out to Afghanistan on their final tour and over 350 personnel underwent their preparation and training during the week. This included realistic mock up scenarios true to real life trauma (so lifelike we can’t show the pictures!) Army Medical Services at Strensall has for the last 11 years provided a vast ward for ward replica of Camp Bastion’s hospital. It mimics the walls of operating theatres, wards, store rooms and corridors of the real Camp Bastion 3,500 miles away, and has been used to train thousands of medical staff.
Cancer health and wellbeing event

A special event was held this month in York to provide ongoing care and support for those who have been affected by cancer. This is the third year the event has been held and covers specific subjects to help people adjust to life after treatment and was attended by 36 people affected by cancer.

A team of experts held workshops throughout the day where people could choose the type of advice and support to suit their situation.

Diane Burwell, Lead Cancer Nurse for York, chaired the event and facilitated an open discussion session in the afternoon with Jane Archer, Cancer Care Centre Manager, and attendees.

Other speakers included:
- Abigail Manzira, Macmillan Specialist Counsellor
- Diane Burwell, Lead Cancer Nurse York
- Jane Archer, Cancer Care Centre Manager
- Kath Sartain, Lead Cancer Nurse Scarborough
- Alyson Ritchie Cancer Quality Coordinator

From left: Carole White, Occupational Therapist; Jason Feavers, HEAL; Abigail Manzira, Macmillan Specialist Counsellor; Diane Burwell, Lead Cancer Nurse York; Jane Archer, Cancer Care Centre Manager; Kath Sartain, Lead Cancer Nurse Scarborough; Alyson Ritchie Cancer Quality Coordinator

A programme of events has also been organised for patients in Scarborough on Monday 16 June. For more information contact Kath Sartain on Kathrynsartain@york.nhs.uk.

From left: Carole White, Occupational Therapist; Jason Feavers, HEAL; Abigail Manzira, Macmillan Specialist Counsellor; Diane Burwell, Lead Cancer Nurse York; Jane Archer, Cancer Care Centre Manager; Kath Sartain, Lead Cancer Nurse Scarborough; Alyson Ritchie Cancer Quality Coordinator

Flu vaccination campaign winner

JANE FARLEY, Elderly Medicine Matron at Selby War Memorial Hospital, is the winner of the £2,000 travel voucher – the main prize in last year’s flu vaccination campaign.

Every staff member who had a vaccine was entered into the draw including those who had vaccine elsewhere and informed Occupational Health. The voucher, supplied by Quartz Travel, enables Jane to plan a tailor-made holiday where she is planning on going to Africa with her son.

Jane Farley receives her prize
Congratulations to District Nurse Julie Ramli, based at Clementhorpe Health Centre. Julie was nominated by a staff member whose mother she cared for through a terminal illness. Described as a ‘highly professional and experienced nurse … Julie displays qualities that mark her out as a very special person - warmth, empathy, patience and kindness. A perfect example of patient centred care. District Nurses such as Julie do a vital job in a patient’s own home, with Julie’s help mum was able to die peacefully and comfortably at home preventing hospital admissions. Thanks also goes to Sister Stoker and the rest of the team.’

Four staff members tied as runners up. Amanda Knibbs, Specialist Nurse Practitioner operated over and above what would ever be expected of a Specialist Practitioner to help gain national accreditation for the department whilst coping with increasing workloads as a norm. ‘It was her hard work, dedication and drive that ensured our success’.

Eoin O’Cuinneagain IT Application Specialist ,Lab Medicine. Eoin was praised for his role in a new IT system rollout ‘he remained calm, unruffled and worked tirelessly through very difficult circumstances to ensure the new system is working correctly.’

Chris Lennon, Senior Biomedical Scientist, used his knowledge and experience of IT systems to help and support the department during a time of unprecedented changes. Chris was described as ‘invaluable in helping to develop a good working relationship between York and Scarborough Biochemistry labs.’

Amy Beck, Clerical Officer from the renal unit reception at York was nominated for her actions after a power cut at Easingwold renal unit meant 18 patients had to come to York the next day. Amy stayed on after work to ensure that patients knew what was happening so that everything ran smoothly the next day.

District Nurse Julie Ramli receives her award from Chief Executive Patrick Crowley

Scarborough Staff Shop set to open

THE GRAND Opening of the new Staff Shop at Scarborough Hospital will take place on Tuesday 27 May at 10am. Come along to the shop near Pat’s Place between 10am and 3pm to be in with a chance of winning fantastic prizes. The first 50 customers receive a goody bag. Throughout the day there will be food taster sessions and the 100th customer will win a £100 M&S voucher. If you are in the Staff Lottery don’t forget you receive a 10 percent discount!
Over 180 nominations were received for the Celebration of Achievement Awards

Judging panels for this year’s Celebration of Achievement Awards took place earlier this month.

Patrick Crowley, Chief Executive, said: “I continue to take great pride in our organisation; you only have to walk around any one of our hospitals or in our communities to see the true dedication of our staff shining through. “The Celebration of Achievement Awards have become a valuable and highly regarded way of honouring colleagues who have excelled in their achievements and service for the Trust and to the patients, families and clients we serve. “This year we received 181 nominations. Each nomination is deserving of an award and the quality of this year’s entries was very high. “We received 37 entries from our patients for the Patient Award – the highest number of nominations in a category, which speaks volumes itself. I would like to thank staff for taking the time to submit the nominations and I look forward to the event itself which will be held on 17 July at York Racecourse.”

Everyone who received a nomination will be notified and the shortlisted finalists and their nominees will receive notification and an invitation to attend the awards.

We’re York’s most active workplace!

THE FIRST ‘Active York’ awards were held this month at the University of York in recognition of the commitment and effort of those within York who encourage people to be more active more often.

Our Staff Benefits and Wellbeing Team were amongst the nominees short listed for the award of Active Workplace of the Year, and we are delighted that we won this accolade! This is an amazing achievement and goes some way to recognising the role the team play in promoting health and wellbeing activities to staff and their families.

Our vast range of sports discounts, fitness classes, gym memberships, walking programmes, free ‘Wellbeing Zone’ online portal and Sports Team Grant are just some of the opportunities available to staff. Interested in finding out more? Why not visit the Staff Benefits and Wellbeing pages online via www.yorkhospitals.nhs.uk – click on work with us/staff benefits and wellbeing and enter the password ‘staffbenefits1’

Awards judging

Fourteen staff from the Trust, enjoyed afternoon tea at the Royal York Hotel to mark their retirement. Between them they have completed a total of 297 years of service with the NHS.

Staff travelled from Whitby and Scarborough Hospitals to join staff from York Hospital in celebrating their retirement. Patrick Crowley, Chief Executive spent time talking to everyone and wished them all the very best for the future.
Dying Matters
GETTING people to talk about the subject of death and dying can be difficult, but a campaign aimed at encouraging people to be prepared and think about their dying wishes highlighted the subject this month.

Dying Matters Week, which ran from 12 to 18 May, saw staff from the Trust out and about across the region providing information and advice.

The events were designed to raise awareness of death and dying and to encourage everybody to consider the wishes of themselves and their loved ones if death were to occur.

Layla Al-Ani, End of Life Care Educator for the Trust explained: “As a healthcare organisation we believe that people need to have an understanding of issues relating to death and dying. This enables them and their loved ones to make informed choices that are reflective of their morals, beliefs and wishes.”

Throughout the week we held events and displays across the Trust’s patch to offer support and advice on end of life issues.

“We worked closely with local charities, advocacy and support groups, funeral directors, solicitors, local libraries and health and social care professionals to produce some really useful information.”

As part of Dying Matters Week the Trust’s specialist palliative care team worked with St Leonard’s Hospice to create a DVD to explain what palliative care services are available locally to support patients and their families. On the DVD members of the team explain how care services work and it follows a carer’s experience of her husband’s death.

Sun awareness
MACMILLAN specialist skin cancer nurses held special awareness events in Scarborough and York to mark Sun Awareness Week. The events were aimed at helping prevent and detect skin cancer.

Charity bike ride set to take place
A TEAM of cycling enthusiasts from Bridlington Hospital will be gearing up for the Tour de France by cycling from York Hospital to Scarborough Hospital and then onto Bridlington Hospital on Sunday 13 July, in aid of York Teaching Hospital Charity.

Franco Villani, Steve Holiday and Chris Wragg who all work at Bridlington Hospital will cycle the 62 mile route from York Hospital to Bridlington Hospital, calling at Malton and Scarborough Hospitals on the way.

The team have also enlisted the support of Mike Proctor, Deputy Chief Executive, who will join them on the sponsored ride.

The team will leave York Hospital at 9am on Sunday 13 July. The seven-hour route has been planned by Johan Bets a senior physiotherapist, currently based at Ramsay Healthcare York. Johan has cycled this route on a number of occasions and will also be part of the team.

Maintenance Engineer, Franco Villani explained: “With all the excitement around the Tour de France coming to Yorkshire we thought that it would be a great idea to organise our own charity bike ride.

“Starting from York Hospital and ending at Bridlington Hospital we thought it would be a great way to showcase how, two years on from the acquisition, the developments that have taken place at Bridlington since we joined York Trust.”

If you would like to take part or sponsor the team please contact Franco Villani or Claire Smith in Fundraising.

Staff are Yorkshire Coast heroes
Three members of our staff were recognised as local heroes at the Yorkshire Coast Radio Awards with two scooping the titles on the night!

Ann Kelly, Community Maternity Support Worker at Scarborough Hospital, was nominated for a Yorkshire Coast Radio Local Hero Award by one of her patients, Helen Clark, after she struggled to breastfeed her newborn son.

Ann was a finalist in The Customer Service Award category which honours people who have shown exceptional customer service within their work, and gone the extra mile.

Helen said in her nomination: “Ann was so kind and patient with me in my hour of need and was an absolute rock at a very difficult time. She kept coming out regularly until we had a good feeding routine established.

“Nine months on I am still breastfeeding my son, who is thriving, but without the care and support from Ann this wouldn’t have been possible. I’ve spoken to many new mums and everyone who’s come into contact with Ann sings her praises.”

Carol Popplestone, a Macmillan nurse from Scarborough Hospital, was the winner of the Parent and Guardian Award.

Carol, who is Nan to four and Mum to three, was nominated by her daughter Megan who wrote in her nomination: “My mum drives me to Barnsley every Saturday for Irish dancing. She puts so much effort into our lives. She is the most inspirational person in my life and I would love to have a job like hers or to be like her. I love her so much. My mum is one in a billion.”

Andrew Askew, who works in the pharmacy at Scarborough Hospital, was the winner of the Bravery Award. He was nominated by his wife Lisa who was diagnosed with cervical cancer in 2007 and given a 50/50 chance of survival.

Lisa said “Andrew was my rock throughout my treatment. He was there for me each and every day, by my side, holding my hand when I wanted to give up and couldn’t find the strength to fight. Whilst everyone was focusing on me, they forgot about the other people around me. He was a pillar of strength, holding everything together.”

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The Friends and Family test is now live in our community hospitals.

Launched on 1 May, cards are now being given out to inpatients at St Monica’s, Archways, Malton, Selby, St Helens, White Cross Court, and Whitby Hospitals. Feedback will be shared with patients, relatives and staff and response rates monitored.

In order for its roll out across the whole Trust later this year, a pilot has also begun in some Outpatient areas at York Hospital including Neurology, Dermatology, Oncology, Rheumatology, MES, Haematology, and Radiology: VIU.

The same comment cards are being used as those in inpatient areas. Red post boxes have been installed in the pilot areas with the same branding as those used in inpatient and maternity.

The pilot will extend to Therapies, Renal, Selby Hospital, Sexual Health, X-Ray, Scarborough Hospital Eye Clinic by June.

Safer Hospital funding

THE TRUST has been successful in securing £592,000 of funding from the ‘Safer Hospitals, Safer Wards Technology Fund’.

The funding, which will be matched by the Trust, will be used to develop the electronic patient records. It will create a clinically driven and innovative ‘Electronic Prescribing and Medicines Administration’ (ePMA) system.

The system will bring benefits to patients and GPs, efficiencies to the Trust, and will make it easier for doctors, nurses and healthcare staff to make clinical decisions about patient care.

David Pitkin, Chief Pharmacist, said: “The ultimate objective of this Trust is to be trusted to deliver safe, effective healthcare to our community. The completed ePMA project will go a long way towards improving how we meet this objective in relation to medicines.”

“The ePMA system will be developed in partnership with First Databank (FDB), who have been commissioned to provide the drug dictionary and decision support software. It will use existing systems such as ‘electronic monitoring and recording of observations’, and ‘electronic transmission of discharge information’.

It is expected that the development and initial phase of the project will be near completion by June 2014, with the second and third phases beginning in July and November. Full implementation of ePMA across all Trust sites will begin in April 2015.

Fishing matches lined up

YORK works department is once again holding a small series of fishing matches.

The matches are once a month from May through to October.

All are fished on ponds and lakes around York. They are all very friendly and anyone is welcome to come along and fish. Anyone interested can get details at andrew.blackstock2@york.nhs.uk

Staff Friends and Family Test

Earlier this month we rolled out the Friends and Family Test to staff. It will take just five minutes of your time to answer two quick questions, would you recommend the Trust to your friends and family as a place of work and to receive treatment? You have until June 30 to let us know your comments.

You can read more about this project on Staff Room. To take part in the survey on your smartphone scan the QR code on the right.

Coeliac Awareness Week

COELIAC disease is a lifelong autoimmune disease caused by the immune system reacting to gluten. It affects one in a hundred people, but diagnosis is still an issue with only 10 to 15 percent of these people being diagnosed. The average time taken for diagnosis is 13 years.

In order to support coeliac awareness week (which ran from 12 to 18 May) the specialist Gastroenterology Dietitians at York Hospital held information stands in local supermarkets.

Aimee Newton, Dietitian, said: “The aim was to raise awareness of coeliac disease with the general public and to help promote the Gluten-free Guarantee, which is for supermarkets to guarantee to stock a core range of gluten-free items in every store, which includes fresh bread, bread rolls, breakfast cereal, pasta, flour, crackers and cereal bars.

“Currently, 74 percent of Coeliac UK members need to visit multiple supermarkets to get the ‘Free From’ products they need. If supermarkets sign up to the Gluten-free Guarantee, this will help those with coeliac disease better manage their gluten-free diet which is the only treatment for their condition.”
Nikki’s fund growing

Nikki Brooks, Pharmacy Technician at York Hospital, has been on a fundraising frenzy to raise money for the cancer care plastics unit, and has so far raised around £4000!

Following the care and support she received whilst having treatment for breast cancer, Nikki decided that she wanted to give something back. Having already held a variety of events including a car boot sale, cake sale, beauty evening, bag packing at ASDA, and a Halloween disco to raise funds, Nikki will be going on a six day trek in the Sumatran jungle in September. To support Nikki, please contact charity.fundraising@york.nhs.uk.

Rock ‘n’ roll charity fundraiser

GET your dancing shoes on and come and join us for a Rock ‘n’ Roll charity fundraiser on 28 June 2014. The event will be held at the Railway Institute on New Lane, Acomb, York. Tickets are £7.50 and include a pie and pea supper and entertainment from a 50/60’s DJ, an Elvis and Gene Pitney tribute act as well as a jive dance troupe.

All proceeds will go towards supporting patients with dementia at York Hospital. Tickets are now on sale, please contact Claire on 01904 721737/07960180067 or claire.smith@york.nhs.uk.

Staff get sporty for Snowdrop Appeal

STAFF members from Cherry Ward and the Domestic Department at Scarborough Hospital got into the game last month by holding a five-a-side football tournament in aid of The Snowdrop Appeal along with a charity evening to raise further funds.

The weather held off long enough for the crowds to enjoy the sportsmanship and the stalls on offer. Carrie Gallagher and Paula Deakin who organised the event said: “The tournament was brilliant, everyone got into the spirit of things. People were so generous with their donations for the raffle and we had a beautiful cake made with the Snowdrop Appeal logo.”

The events raised £438.38 for The Snowdrop Appeal helping push the appeal over its half way mark to the £120,000 target.

Support Le Grand Depart

THE CHARITY is holding a fun event to mark the run up to ‘Le Grand Depart’ where, from 30 June static bikes will be in the main reception areas of York, Scarborough, Bridlington, Selby and Malton hospitals.

Individuals or teams can do their bit by helping pedal the route of the first 3 stages of the Tour de France, whilst raising money for charity!

The event will take place on the following dates:
- Monday 30 June – Friday 4 July (every day at York and Scarborough hospitals)
- Tuesday 1 July – Selby Hospital
- Wednesday 2 July – Bridlington Hospital
- Thursday 3 July – Malton Hospital

We are asking for individuals to commit to a 15 minute slot of cycling which will be marked on our map to show how far we have pedalled. Buckets and collection tins will be available for donations.

Also, in conjunction with the York Cycle Challenge (organised by Love to Ride York) Giant of York, Bike Belles and i-Travel Cycle Challenge will also be present throughout the week to give hints and tips and bike maintenance advice.

Come and join us for a bit of friendly competition!

Ward 25 fundraisers

CONGRATULATIONS to the staff from ward 25 who ran the Leeds half marathon this month to raise funds to buy supportive chairs and improve the patient area on the ward. They are close to their £1000 target so if you want to help them achieve that please donate to www.justgiving.com/Jenna-Shardha1

Get your tickets for the ball!

TICKETS are going fast for the Midsummer’s Nights Ball! Don’t miss the chance to be part of this spectacular evening. To buy tickets or reserve a table, please contact charity.fundraising@york.nhs.uk.