Over 560 staff and colleagues from primary and secondary healthcare attended the Trust’s Patient Safety Conference, at York Racecourse on Friday 9 June 2017.

The conference, which attracted a mixture of medical staff, nurses, midwives and allied health professionals from right across the region and further afield, was the third conference of its kind for the Trust.

Chaired by the Trust’s Medical Director, James Taylor, Chief Nurse, Beverley Geary and Chief Executive Patrick Crowley, the day was planned to coincide with the Trust’s clinical governance day to give as many staff as possible the opportunity to attend.

The day’s agenda featured international and national speakers, as well as a number of local speakers. The keynote speaker was Dr Lori Paine from The Johns Hopkins Hospital and Armstrong Institute for Patient Safety and Quality, Baltimore, who presented on ‘Leading to High Reliability: A Cultural Transformation’.

Dr Nigel Penfold also presented York Hospital anaesthetics.

The scene at York Racecourse where hundreds of staff attended the Patient Safety Conference

Have you got a story?
If you have a story for a future edition of Staff Matters, we would love to hear from you! Contact:
Elaine Vinter, Media and Communications Officer: elaine.vinter@york.nhs.uk
Or email staffmatters@york.nhs.uk

Have you got a story?
department with an Anaesthesia Clinical Services Accreditation (ACSA) from the Royal College of Anaesthetists - the department is only the sixth in the north of England and the fifteenth in the UK to receive this prestigious accreditation.

James Taylor, Medical Director, said: “Sign up to Safety is a national initiative to help NHS organisations and their staff achieve their patient safety aspirations and care for their patients in the safest way possible.

“Organisations who Sign up to Safety commit to strengthen patient safety by setting out the actions they will undertake in response to five Sign up to Safety pledges, one of which is listening and learning.

“The conference gave us an invaluable opportunity to listen and learn. In addition it gave our staff, who work in all different roles, the opportunity to hear about the fantastic work that is taking place to improve patient safety - as well as what we need to do in the future to continue to reduce harm for our patients.”

During the day nearly 40 exhibitions from both internal, external and partner organisations, showcased their work and improvements in patient safety. One of the exhibitions was for the Trust’s new ‘Institute’ - an innovative approach which will bring together a wealth of knowledge, expertise and experience from across the Trust to drive innovation and change.

Awards were also made for the best abstracts for research or improvement work that represents a contribution in the area of healthcare improvement. This year 124 submissions were received, with the nine winning abstracts covering themes such as measuring and monitoring patient safety, patient centred care, teamwork and prevention of deterioration and harm.

The three winning posters came from Gemma Hancock, Tissue Viability; Michael Harkness, Paul Hanna and Carmen Nusco, Dietetics; and Ben Richardson and Laurence Webb, Physiotherapy Department.

Patrick Crowley, Chief Executive, said: “We want our staff to feel that they have the power to make a difference by acknowledging that, those who work closest to patients know best what needs to happen to reduce avoidable harm and save lives.

“I would like to thank everyone who contributed to this notable event. Feedback from those who attended has been extremely positive. It is fantastic to see so many staff engaged, motivated and committed to patient safety.”

Sign up to Safety’s three year objective is to reduce avoidable harm by 50 percent and save 6,000 lives.

- **Sign up to Safety’s three year objective is to reduce avoidable harm**

The five Sign up to Safety pledges

1. Putting safety first: Commit to reduce avoidable harm in the NHS by half and make public our locally developed goals and plans

2. Continually learn: Make our organisation more resilient to risks, by acting on the feedback from patients and staff and by constantly measuring and monitoring how safe our services are

3. Being honest: Be transparent with people about our progress to tackle patient safety issues and support staff to be candid with patients and their families if something goes wrong

4. Collaborating: Take a lead role in supporting local collaborative learning, so that improvements are made across all of the local services that patients use

5. Being supportive: Help people understand why things go wrong and how to put them right. Give staff the time and support to improve and celebrate progress.
Trust staff assist in aftermath of attack

Two staff members from the Trust were recently involved in the aftermath of the Manchester terrorist attacks as part of national response teams.

Susie Dick, Radiography Team Manager and Advanced Practitioner at York Hospital, recently formed part of a team of radiographers that were sent to Manchester following the aftermath of one of the latest terror attacks to hit the UK.

Aside from working for the Trust, Susie is also responsible for voluntarily coordinating the UK Forensic Radiography Response Team (UKFRRT) which deploys available members from around the country to assist in forensic investigations following mass fatalities.

Susie formed part of the response team alongside other radiographers from around the country. These included Teesside University and Leicester Hospitals (pictured) as well as a medical team from the UK Military and three radiographers from Alliance Medical.

The radiographers used CT scanning and digital imaging to assist the police, coroner and Home Office pathologists in both the criminal investigation and the disaster victim identification process (DVI). They also support forensic odontologists with dental imaging in the mortuary where required.

Susie said: “It was an honour for me to help. It’s rewarding to know that you’re assisting in the process that eventually leads to returning the victims back to their loved ones so that they can say goodbye. I was incredibly grateful to the Trust for allowing me to deploy, it was great to feel supported under such circumstances.”

As well as Susie, Senior Anatomical Pathology Technician, James Mason from York Hospital mortuary was also deployed by UK DVI to assist in the whole incident mortuary process.

James said: “Incidents like this will always be difficult but it’s good to know you can be there to support the staff and help the process run as smoothly as it can under difficult circumstances. At the end of the day, the victims and their families are our priority. We were both really pleased to be supported by the Trust to deploy.”

Susie has previously helped in the temporary mortuary in Manchester in 2005 to assist in the investigation following the London 7/7 terrorist attacks. Other team members who also work at the Trust have assisted UK DVI following the Shoreham air disaster, MH17 air crash, the Tunisian shootings and Asian tsunami of 2004.

If you would like any further information on the work of the IAFR and UK DVI please contact Susie or check out their websites at the www.afr.org.uk and www.npcc.police.uk/NationalPolicing/UKDisasterVictimIdentificationUnitUKDVI.aspx.

SCARBOROUGH Postgraduate Centre has recently piloted a new course aimed at giving people valuable experience of what it’s like to give evidence in a coroner’s court.

Healthcare workers can be called at any time in their career to appear in the coroner’s court and for many it is a nerve-racking experience. The simulation day exposes people to the coroner’s court by recreating the environment, taking some of the anxiety and stress out of the process. Attendees included consultants, junior doctors, specialist and community nurses, midwives, and advanced care practitioners from a variety of fields.

Maria Wilkinson, Medical Education Manager, said: “We had an overwhelming initial response from delegates, resulting in the course being fully booked within a matter of days.

“The course was designed to apprise attendees of the roles of the coroner and the Trust legal services team. With assistance from a local coroner and two barristers, delegates learned the importance of taking accurate and timely notes and how to write a good witness statement.

“The day ended with a simulated coroner’s court, offering candidates the opportunity to witness and experience how to give evidence in a real-life situation within the safe space of a learning environment.”

Consultant Andrew Volans, Simulation Lead, said: “The day was a tremendous success and one we intend to repeat again in the near future. Facing a coroner’s court is a stressful experience for anyone, and it could happen to anyone of us at any time. It’s important that people feel prepared and it’s vital that staff feel supported.”

Feedback from delegates was very positive, with one delegate saying, ‘a fantastic day that helped to dispel the fear of the unknown and terror of giving evidence.’
Recycling donation comes full circle

Yorwaste, the biggest waste management company in North Yorkshire, has donated 30 bags of their Yorganics compost to the Trust.

Yorwaste Key Account and Broker Manager, Gill Mulroe, explained: “We recycle garden waste from householders across the Yorkshire region into this high quality compost. It is a 100 percent recycled and peat free, locally sourced and produced by Yorwaste. “We are always looking at ways to support our local NHS and this was a great opportunity to involve the Trust as part of their own sustainability programme.”

Ian Pearson, Deputy Environment Manager, said: “Recycling is one of the key objectives for the Environment Management team at the Trust and we are constantly striving to develop our portfolio of recycling materials. “We’re absolutely delighted that Yorwaste has kindly donated this organic compost for use across our Trust sites. It’s fantastic to realise that our green garden waste is being recycled into compost that is being used to nurture the very same gardens where it came from!”

The team plan to use the compost around the many hospital sites to enhance garden areas for visitors and staff, at York, Scarborough, Bridlington, Malton and Selby hospitals.

Yorwaste manages over half a million tonnes of waste per year and carries out 450,000 collections. Yorganics Compost is available to purchase at the household waste centres around North Yorkshire.

Patient Safety Awards shortlisting

From left: Ian Pearson, Deputy Environment Manager; Gill Mulroe, Yorwaste Key Account and Broker Manager; Aaron O’Neill, Grounds Person
Charlotte Davitt, Staff Nurse, Stroke ward, York Hospital
Nominated by the granddaughter of a patient, the whole team on the stroke ward, and Charlotte in particular, were praised for working tirelessly to support the patient and her family at an extremely difficult time. After being given the devastating news that her nana had terminal cancer, she spent a month on the ward until she sadly passed away.

The family always felt there was someone at their side and they witnessed Charlotte working well over her hours, making a “real difference by doing the small but extremely important things that can be easily missed during busy times… we as a family couldn’t be prouder to live in a city where the hospital staff work so tirelessly to support their residents.”

Suzanne Tindall, Staff Nurse, Outpatient department, Scarborough Hospital
Sue was nominated for going to the aid of a chemotherapy patient’s relative, who collapsed on her in the corridor. She took time with the gentleman and organised an ECG for him and took him to A&E for attention.

Sue was very calm and reassuring to the gentleman who collapsed and also supported the chemotherapy patient who was elderly and frail and concerned about his son.

She stayed calm and gave very clear and concise instructions and explanations to the gentleman who had collapsed, which reassured him and his father and other people who were in the corridor.

“Sue could have taken the easy way out and sent the patient directly to A&E. Instead she treated him individually, and took time to reassure everyone involved.”

David Willis, Volunteer driver, Age UK and Bev Ward Age UK Discharge Lounge, York Hospital
David and Bev were nominated for their care and compassion when the day unit was running late and an elderly lady with poor mobility was left with no transport home.

Bev worked beyond her shift and is praised for her kindness and care in not giving up until she found someone to help.

David chose to wait for the patient to finish in surgery and recover to make sure she got home safely late at night. The lady was worried about getting a taxi because she had trouble with the steps to her home but she needed to be home for her medication.

It was late and even though David lives a distance from York, “he did it with great ease and kindness”.

Jeanette Kuba, Medical Secretary, Cardiology Department, York
Jeanette is praised for always going out of her way to help anyone. When a patient collapsed in the department, staff had to perform CPR in the middle of the corridor. Jeanette could have stayed at her desk and let the HCAs and outpatients deal with it but she went straight down to sort the situation and lend her support.

This enabled staff to focus on the gentleman who had collapsed – “without Jeanette it would have been chaotic”. She supported staff and consultants by printing out new clinic lists and advising them who was not attending and who was attending.

Her calm coordinating manner saved the day. “You can ask Jeanette anything and she will always help no matter how busy she is.”

Kim Sellers, Sister, CCU, Scarborough
Kim is nominated by her colleague, Robyn, for not only her consistency in striving every single day to do the best for her team and her patients, but for supporting Robyn to donate lifesaving bone marrow.

After being found to be a match, Robyn needed time off work to be harvested to give a lifesaving transplant to someone with cancer. With only three days to go for the medical and no decision as to whether she could have the day off, Kim organised and changed staffing, adding extra to her own workload.

“In that one small act of kindness Kim has enabled me to give lifesaving care, treatment and bone marrow donation to someone who is living with cancer and someone, whom without a stem cell donation, would die.”
This month the Trust’s dietetic department have been promoting the fourth annual Dietitians Week, highlighting the importance of an evidence based approach to nutrition where Dietitians are the experts best placed to offer nutritional advice.

This year’s theme was ‘Evidence and Expertise’ with a strong emphasis on the busting of myths and the dangers of fad diets. At a time when people want quick fixes and immediate results, it has become increasingly important that people are properly informed about the credibility of the advice they are following.

Throughout the week, the team held conversations with patients, staff and visitors about why they should ask for the facts when they read a story about nutrition or diet and how Dietitians have the expertise to make sense of it all.

In explaining the importance of properly evidenced nutritional information, Dietitian Joanna Costello said: “We want to help our patients and the general population feel confident that the advice they are following is effective and safe. Therefore the aim of this week has been to encourage people to be critical of the health information that they are reading so that they can make informed decisions.”

Five tips to spot misinformation:

1. Is someone trying to make money out of you rather than offer advice?
2. Are you being offered a quick-fix or a miracle cure? If it sounds ‘too good to be true’ then it probably is.
3. Is it a celebrity success story? Nutrition advice should be based on scientific research not a personal anecdote.
4. Is the person qualified? You wouldn’t ask a famous footballer how to build a bridge!
5. If they quote ‘studies’ think about – who did it? How long ago? Was it sponsored? Who or what were the participants and how big was the study?

Remember: Look for the facts behind the headline!

For reliable dietary advice visit: www.bda.uk.com/foodfacts, and www.nhs.uk/news

Focus on... Dietitians Week – Eat fact not fiction
Hosting Chinese doctors

A unique opportunity to share and develop clinical expertise from the other side of the world has seen the Trust play host to doctors from China for the first time. Eight Chinese doctors, all at consultant level, spent six weeks shadowing and observing clinical practice in the specialty areas of anaesthetics, critical care, renal, maxillofacial surgery, ENT, orthopaedics, urology and radiology.

Helping to organise the doctors’ programme, Neil Wilson, Assistant Director of Strategy and Planning, said: “The visiting doctors had the chance to complete a project of their own choosing, with support and advice from clinical supervisors in their chosen specialty areas. “While not directly involved in the delivery of clinical care, the doctors were able to participate in directorate meetings and governance activities. They also attended a weekly programme of interactive training on Trust strategic priorities, research and ethics, quality assurance, quality improvement and governance and audit.”

The programme is run by the Valette’s Business School in Manchester, who ran a successful pilot last year in partnership with Health Education England.

The Trust is a member of the recently formed United Kingdom International Healthcare Management Association (UKIHMA), set up to identify potential areas for collaborative working between the NHS and other healthcare systems to share clinical and management expertise.

Japanese health professionals visit York

A group of dedicated doctors, nurses and healthcare professionals from Japan recently paid a visit to York Hospital Diabetes Centre where they have regularly returned to update their skills and share knowledge.

The relationship with Japanese doctor Yukio Tomioka and the Trust began in 1995 when he came to York with his family and settled in the city to study diabetes care.

Diabetes Specialist Nurse Team Leader, Tara Kadis explained: “At that time York Hospital had successfully created the Diabetes Centre with a multidisciplinary team of diabetes physicians, diabetes specialist nurses, specialist dietitians and specialist podiatrists. This system of healthcare was unheard of in Japan where all patients would go to the local hospitals to see a diabetes consultant and there were no diabetes nurses.

“Yukio wanted to transform the type of care delivered to diabetes patients in Japan and was drawn to York’s model of specialist diabetes centres.”

After two years studying with the team in York, Yukio returned to Japan with his family and established a Diabetes Centre in Takamatsu. Patients from the local hospital could now visit the centre for their ongoing care where Yukio had employed and trained diabetes specialist nurses and diabetes educators.

Tara continued: “Over the course of the following years Yukio and his team have returned to York every other year to study with us, and members of the diabetes team have gone over to Japan to help.

“Initially Dr Paul Jennings and Sue Jackson, the first diabetes centre manager, travelled to Japan and since then a number of nurses, dietitians and podiatrists have gone to Japan on exchange to share knowledge. Yukio’s centre was the first and most successful in Japan and continues to thrive, and further exchanges are planned in the future. We’re very proud to have supported him in achieving that.”

“Yukio and his team have returned to York every other year to study with us”
A long service ceremony in York honoured 84 members of staff from the Trust who, between them, have clocked up over 2,300 years of service.

The annual event took place on Thursday 8 June at the Monk Bar Hotel, York, where Chief Executive, Patrick Crowley, paid tribute to the dedicated and caring staff from across the Trust – many of whom have spent much of their working lives in the NHS.

Individuals honoured at the event were those who have reached their 25 and 40 year service milestones.

Speaking about the awards Patrick said: “These awards recognise outstanding commitment to duty and I would like to congratulate and thank each recipient for their valuable years of service. “This offers us a great opportunity to recognise the tremendous achievements of staff from all areas of the organisation including those working in our clinical and non-clinical areas, and in the community.

“Our staff are without doubt our greatest asset and work extremely hard to provide the very best possible care to our patients. Each and every one of them is a credit to our service and the public they serve.”

A similar event will be hosted in Scarborough in July, where a further 36 staff from the East Coast are invited to celebrate clocking up 1,000 years between them.

THE TRUST’S LGBT network celebrated York Pride with the support of directors and members of the senior team. This year the Pride event took place in York on 10 June.

The Pride event provides a platform for a celebration of the diversity of the LGBT community with entertainment, inclusivity and fun.

The event is a focus for the visibility of the LGBT community in York and provides an opportunity to draw attention to important LGBT issues.

Network links with York Pride event

A NEW pilot scheme offering a more structured work experience for students has been launched at Scarborough Hospital.

Instead of having students for two weeks dotted around different departments, the HR team came up with the idea of providing a week long programme this year for year 10 students that includes practical activities and discussions.

Alison Meads, Human Resources Manager, explained: “We wanted to involve as many directorates as possible and give the students - 14 to 15 year olds – a real taste of the opportunities available so that we can capture their interest as they are making decisions about their future.

“The week long programme gave them an insight into the realities of hospital life so that they find out more about the range of careers available - that it’s not just about doctors and nurses. To make it more interactive they had practical exercises as well as discussions with post holders and site tours.

“At the end of the week we held sessions to signpost them towards the next steps to working with us, such as volunteering or apprenticeships, to give them an insight into what’s available and what to do next.”

The HR team worked closely with the work based learning team and Scarborough College and St Augustine’s School to offer five places each. The programme ran at Scarborough Hospital from 22 May for a week. The team plan to roll out the programme across the Trust so students can benefit several times a year.
A memorial to Dr Snow was recently unveiled in North Street Gardens. Dr Liam Brennan, President of the Royal College of Anaesthetists, said: “Delivering high standards of patient care is at the heart of the ACA process. "The accreditations robust standards encourage departments to constantly improve the care they provide. "I congratulate the anaesthetic team at York Hospital for their commitment to providing the best possible care for their patients and for continuing in the traditions of Dr Snow.”

Dr Jamie Biddulph, consultant anaesthetist at York Hospital, said: “The peer review process was an important step which unearthed issues we could not detect ourselves. We were guided on how to make the changes, which have had a positive impact on patient safety – and that’s the most important result. “This accreditation recognises the determination of our team to provide the highest quality service for our patients.”

The assessors concluded in their report that the department has successfully demonstrated that they are a well organised and structured service, which provides a good procurement service and play a clear part in the corporate efficiency programmes.

It was noted that the whole team were clear on their roles and the strategy and that it is aligned with the Trust strategy.

They were also praised for ‘a clear ethos of staff development and this can be seen through the enthusiasm of staff at all levels of the department.’

The assessors recorded their thanks to the entire team for the hospitality and welcome provided on the assessment day. All members of the team demonstrated a professional and knowledgeable approach and were clearly proud of the service they provide.

Ian Willis, Head of Procurement, commented: “I am really pleased that the assessors got to meet some of the great team we have and that their dedication, pride and hard work in supporting safe, effective and sustainable healthcare was recognised in the Level 1 accreditation.”

York anaesthetists gain accreditation

Anaesthetists at York Hospital have been recognised for providing the highest quality care to local patients.

The anaesthetics department at the hospital received the Anaesthesia Clinical Services Accreditation (ACSA) from the Royal College of Anaesthetists at a ceremony at the Patient Safety Conference in June.

ACSA is the Royal College of Anaesthetists peer-review scheme which promotes quality improvement and the highest standards of anaesthetic service. To receive accreditation, departments are expected to demonstrate a high standard in areas as diverse as patient experience, patient safety and clinical leadership.

The department is only the sixth in the north of England and the fifteenth in the UK to receive the prestigious accreditation.

York holds an important place in the history of anaesthesia, with ‘the father of anaesthesia’, Dr John Snow, born in the city. A memorial to Dr Snow was recently unveiled in North Street Gardens.

Dr Nigel Penfold, Royal College of Anaesthetists presents ACSA accreditation to Dr Jamie Biddulph, consultant anaesthetist at York Hospital

Procurement team recognised for high standards

THE TRUST’S procurement department has been favourably assessed for their performance against the Department of Health’s NHS Procurement and Commercial Standards.

The measures included looking at the department’s strategy and organisation, people and skills, strategic procurement, supply chain, data, systems and performance management and policies and procedures.

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Help is at hand to cope with grief and loss

After the recent disclosure by HRH Prince Harry about the turmoil he felt as a result of the loss of his mother at the age of 12, the latest helpsheet from our wellbeing partners CiC covers the subject of grief and loss. It highlights the fact that grief can affect anybody regardless of class, age, or personality.

If we do not allow ourselves to grieve it can surprise us by coming to the forefront and overwhelming us many years later. All of us at some stage in our lives will experience it, although the ways in which we grieve and the circumstances of each loss will be different for each individual.

Grief can knock you sideways, it can physically hurt and leave you wondering how you will possibly ever get through it. It can be so painful that you may be tempted to do whatever you can to avoid feeling it, but blocking the grieving process can lead to other issues and prevent the natural return to interest and meaning in life that follows the grieving process.

The helpsheet focuses on grief and loss as a result of bereavement but some ideas may be applicable to other losses. It includes some guidelines highlighting what you might experience during the grieving process and how you can support yourself throughout.

If there is anything raised that you would like to discuss further you can speak with one of their trained counsellors on their Adviceline at www.well-online.co.uk

‘All of us at some stage in our lives will experience it’

World Asthma Day

THE RESPIRATORY Nursing Team in Scarborough supported World Asthma Day this May, raising awareness to staff and visitors at the hospital.

In the UK, around 5.4 million people are currently receiving treatment for asthma. That’s one in every 12 adults and one in every 11 children. Asthma affects more boys than girls and in adults is more common in women than men.

Tragically, three people die every day because of asthma attacks and research shows that two thirds of asthma deaths are preventable. The reassuring fact is that most people with asthma who get the right treatment - and take it correctly - can manage their symptoms and get on with what they want to do in life.

The team of Lynn Francis, Sue Wilson, Carmen Walding, Kristie Braviner, Hazel Kavanagh, and Morag Mckenzie, pictured, highlighted the importance of inhaler technique in asthma management with a poster display, patient hand-outs and leaflets.

They also held a cake stall raising £102 for Asthma UK which included a unique healthy option of crochet cakes!
STAFF BENEFITS

Grants available from the Staff Lottery Fund

Staff Benefits fund various projects and grants which help towards improving the health and wellbeing of staff.

The funding comes from subscriptions from the staff lottery. Up to 50 percent goes back to staff in lottery prizes and the balance is used to support other benefits. These include fitness classes and complementary therapies such as podiatry or massage.

Grants are available for sports, physical activity and non-job related grants.

Funds are also spent towards a project which helps Staff Benefits to improve the environment of staff areas.

Over the past year we have provided a new internet café in York Hospital, cutlery and crockery for many departments, outdoor seating, pictures to decorate blank walls, storage, personal trollies, plus funding for many more projects which needed developing.

In 2016-2017 we supported funds towards staff grants and therapies (see below) which in total we paid out £10,546.

- Staff Benefits Grant: £631
- Non Job Related Grant: £575
- Sports Team Grant: £1,200
- Physical Activities Grant: £883
- Podiatry: 194 sessions £1,746
- On-site Massage: 384 sessions £1,920
- Off-site Massage: 399 sessions £3,591

If you want to apply for funding for a grant please complete the application form which is on the Staff Benefits web page under Funded Projects & Courses. The information on the podiatry and complementary therapies is under Health & Beauty. www.yorkhospitals.nhs.uk/staffbenefits/

One of the things we like is to see the results of staff using the many benefits we offer.

We recently received feedback from the Children’s Therapy Team who applied for the Staff Benefits Grant. The team were in need of some storage for their paperwork and the money from the grant allowed them to purchase a box file for each member of the team. They’ve been labelled up and are now in use in the office.

Trust support for first UK Face Equality Day

A NEW campaign launched to raise awareness of discrimination against facial disfigurement was backed by specialist nurses from the head and neck department at York Hospital.

UK Face Equality Day, created by the charity Changing Faces, is helping to raise awareness of society’s unconscious beliefs about disfigurement that can result in prejudice and discrimination.

Cancer Nurse Specialists Debbie Wardle and Lisa Flesher, along with admin support Beth Trenchard, pictured, highlighted some of the issues facing people based on their facial appearance with a stand at York Hospital.

Debbie said: “Changing Faces is a fantastic charity which supports individuals and their families adjust to life with facial disfigurement. They also provide education in schools and the workplace to reduce the incidence of bullying, prejudice and social isolation.”

As well as sharing information, Lisa ran the Edinburgh half marathon on Sunday 28 May in further support of this charity, raising an amazing £505, with donations still coming in.

To find out more about the charity and the services they offer please visit www.changingfaces.org.uk.
Dementia appeal update

SINCE the launch of the charity’s Dementia Appeal earlier this year, we’ve been delighted to see so many of you getting on board.

Nearly £13,000 has been raised so far and we’ve only just started!

All the monies raised through the Dementia Appeal will go towards purchasing equipment, specialist training for nurses and improving the environments for patients with dementia during their stay in our hospitals.

To find out more about how you can get involved with the appeal or how it can help make a difference in your ward please email charity.fundraising@york.nhs.uk

Pictured above from left: Graham Ward, Sandeep Kesavan and Ann Wright Ward
Pictured right: Cake sales on Lilac Ward, Oak Ward, Emergency Department, Ann Wright Ward at Scarborough Hospital

Did you know...

Anyone can make a donation to your ward or department through York Teaching Hospital Charity and those charitable funds can be accessed to help make a difference.

Donations to York Teaching Hospital Charity can be used to make a real difference in your place of work by funding enhancements to patient care, staff training and development and improvements to the hospital environment. For example, do you work on a ward where the waiting room could benefit from a makeover? If so, York Teaching Hospital Charity might be able to help. The charity recently helped to fund iPads to aid recovery for stroke patients, assisted with the creation of a relative’s room on a ward, and helped to fund specialist dementia training for staff.

For further information and advice please get in touch with the Fundraising Team on 01904 724521 or email charity.fundraising@york.nhs.uk

Hot off the press

The latest supporter newsletter for Spring and Summer 2017 has just been published. You can pick up your copy around our hospitals or email charity.fundraising@york.nhs.uk and we can send some to your department.

Inside you can find out how the latest donations are helping improve our hospitals and read the stories of some of the amazing people who have raised money to benefit patients.