



York Teaching Hospital
NHS Foundation Trust

Transition from Children's to Adult Hearing Services

Information for patients, relatives and carers

Your named transition clinician is:

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① For more information, please contact:

Audiology Department

York and Selby Hospitals
Audiology Tel: 01904 726741

Springhill House, Scarborough
Tel: 01723 342821

All sites email: hearingaidrepairs@york.nhs.uk

What is different about the hearing aid service you receive as a child and as an adult?

When you were younger your parents/guardians made choices about your hearing needs. As an adult, we will no longer involve your parents/guardians in any hearing related matters. All of the choices made about your hearing tests and hearing aids will be made between you and an audiologist.

This also means that from now on, if you need to be seen in the Audiology Department, you will need to make an appointment. Please see contact details on the front page of this leaflet.

If you require BSL support, please notify us and with your permission we can record this in our computer system to ensure that BSL support is available to you when you attend for appointments. We can provide BSL support either through the attendance of a BSL linguist on site, or via a video link.

We have a text-only number to **change appointments**. Please include your full name, date of birth and details of the appointment you would like to change.

Text-Only: 07970 671249

In the adult service, you will need to call us if you require new moulds or your hearing aids are lost or broken. We recommend a hearing test and hearing aid upgrade every three years but only if you request it. If you think your hearing has changed before the three years have passed, please contact us for further advice.

Services Beyond School

There are services available to help you in day-to-day life, in further education or in the work place. If the service you need is not listed below, your student services advisors and/or employer or the Citizen's Advice Bureau (local information is given below) will help you.

Teachers of the Deaf

These teachers were essential in ensuring that your needs were met in the school environment. When you leave education they may no longer be involved.

National Deaf Children's Society (NDCS)

www.ndcs.org.uk

This charity will support you for as long as you are at home with your parents/guardians. Once you are living independently their support stops. Please visit the website for more information.

College or University

When you enrol at college or university you should contact their sensory or disability team. They will be able to offer you localised specialist assistance to support your studies.

While you remain in education, we in Paediatric audiology will continue to monitor your hearing and maintain your hearing aids. We will endeavour to make appointments at times that are likely to be more suitable to you, such as during holidays. Once you leave education you will be fully transition to the adult service.

You may choose to move your audiology care to a hospital closer to your place of study. To do this you need to register with a GP close to your place of study and ask them to refer you to the local hospital. If you do this we will no longer be able to see you because your new hospital will provide all the care and maintenance. This decision needs to be made carefully so you may wish to discuss it with us or your parent/guardian.

Charitable Organisations

You may be eligible for assistance from a charity that aims to support your communication and development. They promote independence through support groups, information, guidance and assistive devices. Two local charities that aim to help:

Wilberforce Trust www.wilberforcetrust.org.uk

The Goodricke Appeal Fund www.goodricke.org.uk

Disabled Students Allowance

www.gov.uk/disabled-students-allowances-dsas

This is a service provided by the UK government that assesses your individual educational needs. They then provide a report used by colleges and universities to provide resources that you can use to help you in your studies.

Access to Work

www.gov.uk/access-to-work

Access to Work can help you if your health or disability affects the way you do your job. It gives you and your employer advice and support with extra costs which may arise because of your needs.

You may be eligible to apply to Access to Work if you are in a paid job, unemployed and about to start a job or self-employed and your disability or health condition stops you from being able to do parts of your job. Your disability or health condition may not have a big effect on what you do each day, but it may have a long-term effect on how well you can do your job. If you think that this applies to you, you should talk to an adviser.

Local Health and Disability services for Deaf and Hard of Hearing Adults

You may be entitled to disability-related financial support such as a Personal Independence Payment (PIP). Please contact your local council website below for information.

www.york.gov.uk

www.northyorks.gov.uk

www.eastriding.gov.uk

You may also be entitled to a Disabled Persons Railcard.

Please visit www.disabledpersons-railcard.co.uk for details.

York Citizens Advice Bureau

www.citizensadvice.org.uk

The Citizens Advice Bureau provides free, confidential and independent advice to help people in their local community. Please visit the website to find a local facility to you.

[All websites Accessed June 2020]

Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact:
The Audiology Department, The York Hospital,
Wigginton Road, York, YO31 8HE

Telephone: 01904 726741

Email: hearingaidrepairs@york.nhs.uk

Teaching, training and research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services.

PALS can be contacted on 01904 726262, or email pals@york.nhs.uk.

An answer phone is available out of hours.

Leaflets in alternative languages or formats

Please telephone or email if you require this information in a different language or format, for example Braille, large print or audio.

如果你要求本資 不同的 或 式提供 , 電
或發電

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz

Telephone: 01904 725566

Email: access@york.nhs.uk

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