



Meet the

Outstanding staff were honoured for their contributions, achievements and innovation in health and patient care at the Trust's annual Celebration of Achievement ceremony.



**Living Our Values Award
Sponsored by Staff Benefits
Ian McGuffie, Domestic
Technician, Scarborough
Hospital**

The Living Our Values Award goes to Ian McGuffie, Domestic Technician at Scarborough Hospital. Ian was nominated for doing an

excellent job keeping the corridors clear, clean and taking immense pride in the work he does.

Runners up: Meg Ievers, Physiotherapist, Scarborough Hospital; and James Rushby, Palliative Care Nurse Specialist and Nicola Howarth, Palliative End of Life Educator



**Excellence in Patient
Experience Award
Claire Worrall, Staff
Nurse Anaesthesia and
Theatres, York Hospital**

The Excellence in Patient Experience Award was awarded to Claire Worrall, Deputy Sister Intensive Care Unit (ICU), at York Hospital who was nominated for her outstanding care of a

long term ventilated patient on ICU. Claire organised a birthday party for this elderly lady and all of her family which allowed her to spend valuable time with her family and friends, despite her dependence on intensive care.

Runners up: Jennifer Lee, Ward Sister, York Hospital; and Lucy Mason, Midwife, Scarborough Hospital



**Partnership Matters Award
Sponsored by Kier
Community Response
Team, in partnership with
City of York Council**

Partnership Matters Award went to Ina James, Laura Walton, Rachel Daniel and Cathy Holman, York Hospital, in partnership with the City of York Council for their work on the supported discharge project. They were nominated for their crucial teamwork in making sure

patients get home with the right care, as soon as possible. This work has seen the number of patients facing extended stays in hospital successfully reduced – allowing patients to instead receive routine assessments from the comfort of their homes.

Runners up: Michael Russell, Homeless Link Worker, York Hospital, in partnership with Arc Light; and Facilities Management, in partnership with Vital Energi



finalists



Patrick Crowley, Chief Executive said: "I feel privileged to work in the NHS, to be part of this organisation, and more importantly to work with you in seeking to provide at all times the very best healthcare we can."



Unsung Hero Award

James Rushby, Palliative Care Nurse Specialist and Nicola Howarth, Palliative End of Life Educator, York Hospital

The Unsung Hero Award was given to members of the End of Life Care team, James Rushby and Nicola Howarth. The award was collected on their behalf by Kath Sartain, lead nurse for end of life care who nominated them. James and Nicola were responsible for averting tragedy when a patient of the team had failed to show

for an appointment. After various attempts by Nicola to make contact, James was asked to call round to the house. After no response, the police were called and found the patient on the ground, where she had been lying for 24 hours, with a fracture. The quick thinking and persistence of James and Nicola showed amazing work and care of duty from both.

Runners up: Ian McGuffie, Domestic Technician, Scarborough Hospital; and Edwin Sellars, Healthcare Assistant, Scarborough Hospital



Enhancing Systems and Services Award

Scarborough First Assessment Team, Scarborough Hospital

Congratulations to the Scarborough First Assessment Team who won the Enhancing Systems and Services Award. The team overcame a number of challenges to provide more

consistent assessments, reduce delays in the emergency department and enhance service for patients.

Runners up: Mr Graeme Urwin, Liz Hill and Anthea Thompson, Malton Community Hospital; and Surgical Assessment Unit development team, York Hospital



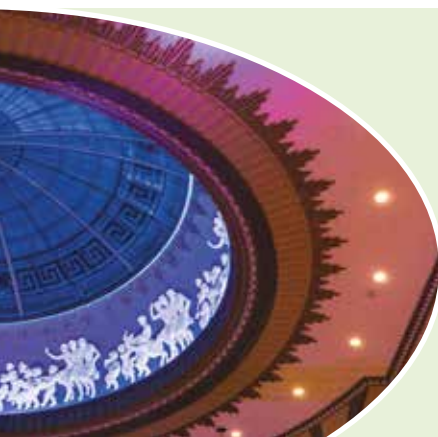
Efficiency Award

Express Carpal Tunnel Team, Bridlington Hospital

Well done to the Efficiency Award winners, Bridlington Hospital's Express Carpal Tunnel Release team for their exceptional work in cutting patient length of stay times to a routine two

hours and improving bed efficiency by up to 1,000%.

Runners up: Karen Cowley, Directorate Manager for Specialist Medicine, York Hospital; Susan Jackson, Midwife, Scarborough Hospital and Urology One Stop Clinic, Malton Diagnostic Centre, Malton Community Hospital





Meet the



Volunteer of the Year Award
**Bob Farish, Eye Clinic
Volunteer, York Hospital**

Congratulations to the Volunteer of the Year, Bob Farish, an eye clinic volunteer at York Hospital. Bob is a vital part of the service and his commitment

and dedication to volunteering impacts in so many positive ways.

Runners up: Friends of York Hospital Singers, York Hospital; and Ruth Saxby and Jasmine May, Bridlington Hospital



Patient Safety Award
**Judy Smith, Senior Sister,
Scarborough Hospital**

Judy Smith, Senior Sister of Oak Ward at Scarborough Hospital is this year's winner of the Patient Safety Award. Judy has recently implemented coordinated overnight monitoring of Oak Ward which has seen the average number of falls on the ward significantly decrease. A

great accolade for a ward that continues to put patients at the centre of everything they do.

Runners up: Joanna Andrew, Eoin O'Cuinneagain, Imogen Fairburn, David Worth, Laboratory Medicine, York Hospital; and Dr Amelia Bearn, Dr William Lea, Dr Jennie Kuznir, Dr Sam McMeekin, Dr Goodman, Dr Kesavan, York Hospital



Patient Award
**Vicky Peterson, Staff
Nurse, York Hospital**

This year the Patient Award was awarded to Vicky Peterson, Staff Nurse on Ward 37, York Hospital. Vicky was nominated by a family for providing outstanding care to their terminally ill father and for making sure his last

days was dignified and pain free. The family agree that they will be forever grateful for her exceptional support and reassurance. A worthy award for an exceptional nurse; thank you.

Runners up: Sharon Rhodes, Healthcare Assistant, York Hospital; and Karen Aston-Martin, Community Midwife, York Hospital

THANKS TO OUR SPONSORS



finalists



Charity Supporter of the Year Sponsored by York Teaching Hospital Charity

Nicola and Simon Whiteley
Enormous thanks goes to Nicola and Simon Whiteley, charity supporters of the year, whose second child Bradley required the support of the special care baby unit at Scarborough Hospital

following breathing complications upon birth. This prompted the couple to raise an amazing £7000 to help Scarborough Hospital purchase an extra airway pressure machine that will go on to help many others.

Runners up: Andrew Addison; and Katie Dean



Governors' Award Breast Screening Service, York

Lead Governor Margaret Jackson awarded the Governor's Award to the Breast Screening service at York. Margaret spoke of personal experience of the team's empathy and understanding to patients at difficult times and living up to the Trust values each and every day. The whole team from receptionists

to consultants are praised for their empathy and understanding to patients at a difficult and frightening time. Nothing is too much trouble even when they are very busy and the team always take time to explain things, listen and answer any questions.

Runners up: IT Helpdesk, York and Scarborough; and Transport Department, Trust-wide

Chair's Award

Trust Chair Sue Symington presented this year's Chair's award to **Scarborough Matrons Sarah Clarke, Suzie King, Carol Halton and Harriet Lynch.**



Nurse Leadership Award

Congratulations to **Sister Hannah Bradley** who won the Nurse Leadership Award for her inspiring energy and organisation when opening an extra ward to manage winter pressures.



Chief Executive's Award

Patrick Crowley presented **Mike Proctor and Sue Rushbrook** with this year's Chief Executive's award for their contributions to the Trust during his ten years as Chief Executive.

Lifetime Achievement Award

The Lifetime Achievement Award went to retired urology consultant **Graeme Urwin**. He joined York in August 1989 as a Consultant in Urology and in total Graeme has served 42 years with the NHS - 28 of which have been with our Trust.

Graeme led on the design and implementation of the Malton Diagnostic Centre creating a one-stop gold standard approach to urology diagnostics. Colleagues described Graeme as caring 'very deeply about patient care and also the wellbeing of the staff members in his team.

