Making Speaking Up Business as Usual

Speaking up about any concern you have at work is really important. In fact, it’s vital because it will help us to keep improving our services for all patients and the working environment for our staff.

Freedom to Speak Up Guardians have been created in NHS trusts to support and guide staff who wish to speak up about a concern, ensure that appropriate action is taken, and make sure that people who speak receive feedback on what happens with the issue that they raise.

Making Speaking Up Business as Usual - a film by Health Education England, Public Concern at Work (PCaW) and the National Guardian's Office - promotes speaking up and raises awareness of the Freedom to Speak Up Guardian role, promoting discussion on organisational culture, ensuring openness and transparency, and promoting learning and improvement. This can be viewed by following this link:
https://www.youtube.com/watch?v=YDrJOMbHxUQ

Lisa Smith, the Trusts Freedom to Speak Up Guardian, joined the Trust at the beginning of September 2016 and acts in an independent capacity to drive forward progress on the reporting of concerns in all elements of care and practice.

Her introductory video can be viewed on the learning hub;
https://learninghub.yorkhospitals.nhs.uk/course/view.php?id=1847

If you wish to raise any concerns you can contact Lisa in confidence by phone, text or email; 01904 721236, 07818 427420, lisa.smith@york.nhs.uk

For further information the Trust Raising Concerns and Whistleblowing Policy can be found on StaffRoom:
 Policies and procedures > corporate policies and procedures > whistleblowing-policy