Breast Care Specialist Nursing Service

Information for patients with breast cancer

ℹ️ For more information, please contact:
Breast Care Specialist Nurses
Tel: 01904 726775
The York Hospital, Wigginton Road
York, YO31 8HE

Or
Tel: 01723 342689
Scarborough Hospital, Woodlands Drive
Scarborough, YO12 6QL
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Introduction

You have been given this leaflet to provide you with information about the Breast Care Specialist Nursing Service, how to contact them and how they can help you. We hope you find this leaflet useful but if you have any further questions please feel free to ask.

Who are the Breast Care Specialist Nurses?

We are Specialist Nurses based at Scarborough and York Hospitals, and may also be known as your ‘Key Worker’. We have specialist knowledge for patients with breast cancer. We will be available from diagnosis onwards.

Who is the service for?

The service is available for anyone who has been diagnosed with breast cancer and their carer(s) too.
How can the Specialist Nurses help me?

The Specialist Nurses can help you in the following ways:

- Provide you with information, support and advice about your illness and treatment.
- Act as a contact for you and your carers within the hospital throughout your treatment and care.
- Give you advice on managing symptoms you may have as a result of your illness.
- Help you identify sources of practical help.
- Liaise with other people who may be involved with your care. This may be the hospital doctors, your GP, district nurse, dietician or community Macmillan nurse.
How do I contact the Specialist Nurses?

We can be contacted on 01904 726775 in York and 01723 236120 in Scarborough.

You can reach us between the following hours:
8am – 5pm, Monday – Thursday
8am – 4pm, Friday.

If we are not in the office there is a voicemail facility for you to leave a message.

If you have an urgent problem outside these hours please contact your GP or District Nurse.

If you have recently been discharged from hospital you can contact the ward you were on.
Our Values: Caring about what we do ● Respecting and valuing each other

Useful Addresses

Macmillan Support Line  Tel: 0808 808 0000
www.macmillan.org.uk

Macmillan is a UK charity which supports people living with cancer and their carers. They are a valuable source of information and advice. In some cases they may be able to help financially.

Breast Cancer Care  Tel: 0808 800 6000
www.breastcancercare.org.uk

5-13 Great Suffolk Street
London, SE1 0NS

Breast Cancer Care is a national charity providing information and support on breast cancer to patients, their family and friends.

The Cancer Care Centre  Tel: 01904 721166

The York Hospital, Wigginton Road, York, YO31 8HE
Monday – Friday 9am – 4.30pm

Offering Complementary Therapies, a range of support groups, benefits advice, SASY (Silks & Scarves in York), and information. Feel free to call in for a drink and a chat. The service is available for patients, families and carers.
Tell us what you think

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact:
Breast Care Nurse Team,
The York Hospital, Wigginton Road, York, YO31 8HE,
Tel: 01904 726775 or 01723 236120.

Teaching, Training and Research

Our Trust is committed to teaching, training and research to support the development of staff and improve health and healthcare in our community. Staff or students in training may attend consultations for this purpose. You can opt-out if you do not want trainees to attend. Staff may also ask you to be involved in our research.

Patient Advice and Liaison Service (PALS)

Patients, relatives and carers sometimes need to turn to someone for help, advice or support. Our PALS team is here for you.

PALS can be contacted on 01904 726262, or via email at pals@york.nhs.uk.

An answer phone is available out of hours.
Please telephone or email if you require this information in a different language or format

電話或電子郵件要求不同語言或格式

如果你要求本資訊是以不同的語言或版式提供，請致電或寫電郵

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz

01904 725566
email: access@york.nhs.uk

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