Volunteer role description: Patient activity volunteer

Patient activity volunteers run activities for patients based around a chosen area of interest e.g. arts and crafts, music, drama, games, reading, health and beauty. Equally it could be simply talking with a patient on the ward.

Many wards welcome activity volunteers, particularly our elderly wards. Please note, if you would like to volunteer on one of our dementia wards, you must be 18+ years old. Experience of spending time with someone who has a diagnosis of dementia will be beneficial at interview stage.

The timing of this role is flexible and to be made in agreement with the ward.

Tasks
1. Agree activities with ward staff to ensure they fit in with the overall programme.
2. Liaise with staff to identify appropriate patients who would benefit from activities.
3. Deliver agreed activities, either with an individual patient or a number of patients.
4. Feedback to your Volunteer Supervisor on the ward about your role and the services we provide to enable us to use your feedback to improve.

It is expected that the Patient Activity Volunteer will be able to:
1. Speak with patients from all walks of life with confidence and minimal supervision.
2. Organise and lead an activity for patients with confidence, and minimal supervision.
3. Be professional and polite with patients, carers and staff.
4. Contribute regularly to deliver activities, and let someone know if unable to attend.
5. Ensure absolute confidentiality of information obtained through contact with York Teaching Hospital NHS Foundation Trust.

We will support you by:
1. Delivering a Trust Induction Day which will provide mandatory training
2. Providing access to Dementia Friends training, and other training as appropriate
3. Linking you with a volunteer supervisor who will be your main point of contact, as well as the Volunteer Services team.
4. Listening to your feedback about your role
5. Reimbursing any reasonably travel expenses incurred as a result of volunteering

The Trust requires all volunteers to demonstrate the following Trust Values:
- caring about what we do
- respecting and valuing each other
- listening in order to improve
- always doing what we can to be helpful.

If and when you are ready to leave your volunteer placement, please let your ward supervisor and the volunteers service (volunteering.mailbox@york.nhs.uk) know so that we can collect your ID badge and open the place up to others.
To gain consent for use of photography, video and case studies

York Teaching Hospital NHS Foundation Trust (the Trust) uses photography, video and case studies of supporters, NHS staff and members of the public in a number of ways in order to represent the Trust in a variety of forms, including in printed information such as newsletters, displays, on websites, social media and film. The photography, video or case studies will primarily be used by the Trust, but may be shared with other NHS organisations and York Teaching Hospital Charity.

By signing this form you agree that the photography/video/case study can be used for these purposes by the Trust. We will not knowingly use the image for anything that may cause offence, embarrassment or distress. We reserve the right to continue to use the image unless you advise us otherwise.

If you wish to discontinue the use of the photography, video or case study please contact the Trust by calling 01904 725233 or by emailing commsteam@york.nhs.uk

Please sign to confirm you understand the remit of this volunteering role. Please note this does not constitute a legally binding contract of employment.

Signature ..........................................................................................................

Print name ......................................................................................................

Date ...........................................