

Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact Janet Mason, Head of Security and Car Parking. The York Hospital, Wigginton Road, York, YO31 8HE or telephone 01904 725262.

Teaching, training & research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services. PALS can be contacted on 01904 726262, or email pals@york.nhs.uk. An answer phone is available out of hours.

Providing care together in York,
Scarborough, Bridlington, Malton,
Selby and Easingwold communities



York Teaching Hospital
NHS Foundation Trust

Please telephone or email if you require this information in a different language or format

如果你要求本資訊以不同的語言或版式提供，請致電或發電郵

Jeżeli niniejsze informacje potrzebne są w innym języku lub formie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz



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email: access@york.nhs.uk



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Owner

Janet Mason,
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www.yorkhospitals.nhs.uk

Car Park Concessions

Information for Patients
and Visitors

For more information contact:

The Car Park Office

Tel: 01904 725250

The York Hospital
Wigginton Road
York, YO31 8HE

Or visit us in the Multi Storey Car Park

Caring with pride

Visitors and Patients are required to pay for parking on the York Hospital sites between 07.30hrs and 20:00hrs.

Standard visitor parking Tariffs are displayed within the visitor parking area.

Blue Badge holder parking is permitted free of charge in designated blue badge holder parking areas or in the Multi Storey Car Park as an overflow arrangement.

The National Travel Scheme arrangements are in operation see Cashier Office staff for further details

The Trust offers a number of concessions to visitors and patients who attend the hospital regularly or for long periods of time.

To obtain any of these concessions please see Ward or Unit staff.

The concessions on offer are as follows:

Free parking in the Multi Storey Car Park

For the immediate next of kin visiting a patient in the Intensive Care Unit, Higher Dependency Unit or Coronary Care unit, there is free parking.

For visitors to patients in the last days of life/bereavement care, there is free parking for up to three days. (This period may be extended on application).

For parents staying with their children on Ward 17 or whose babies are in the Special Care Baby unit there is free parking.

For patients attending departments for treatment of more than three hours each week and for a period of more than two weeks.

For cancer patients undergoing active systemic treatment.

The above concessions apply when the vehicles are parked in the main visitor parking area within the Multi Storey Car Park.

Free parking in other Car Parks

There is free parking for 20mins in drop off bays in the Emergency Department. You will then need to move to the Multi Storey Car Park and standard charges will apply to a maximum limit of four hours.

Reduced Rates

A reduced parking rate is available for partners of women **in labour**. Partners are required to park in the designated area which is signed close to the main entry to the Maternity unit.

After labour, partners and visitors are required to park in the Multi Storey Car Park - standard charges apply.

There is a reduced tariff for visitors to patients who have been in hospital for more than seven days. Principal visitor will be able to pay a reduced fee per visit.

There is also a reduced tariff for a close relative of patients receiving care under the Mental Health Act, (one permit per patient).