

## Living With & Beyond Cancer Newsletter Macmillan Recovery Package/Personalised Care Project

### **July 2019 Newsletter**

#### **Electronic Holistic Needs Assessments (eHNA) and Care Planning**

The Breast Cancer Clinical Nurse Specialist team have introduced an eHNA telephone clinic. The telephone clinic is facilitated by non-clinical staff eg. a Project Support Officer or Cancer Care Coordinator. Clinical concerns are escalated to relevant clinicians otherwise signposting to support services.

#### **Patient Participation**

As part of continued development around Health and Wellbeing we held a focus group in York. It was discussed that a Health and Wellbeing Service should be holistic - offering a service that supports emotional, social, physical, spiritual wellbeing.

Support should start from the beginning of a cancer diagnosis and that everyone is different and clinics should be tailored to meet their individual needs. The focus group offered valuable insight into the services which support people affected by cancer and areas for growth, which as a project team helps us to develop a plan for the service to meet the needs of those affected by Cancer.

#### The Cancer Alliance

The Trust is required to provide an activity report, which includes the number of eHNA's offered for each tumour site. This is sent to our local Cancer Alliance, Humber Coast and Vale then escalated to the National Cancer Alliance. We also have to evidence Health and Wellbeing support and the development of a Treatment Summary.

#### **Shared Care Record**

Please see below the videos from the Yorkshire & Humber Care Record Showcase Event some of the team attended at the beginning of the month. The first video outlines the problems with our hospital systems working in isolation and the second video demonstrates what the Yorkshire & Humber Care Record hope to achieve by creating a system that permits the sharing of information with all care providers.

YHCR Cancer Pathway Animation 1: The difficulty with complex systems - <a href="https://youtu.be/N6wyANhUNjg">https://youtu.be/N6wyANhUNjg</a>

YHCR Cancer Pathway Animation 2: What we hope to achieve - <a href="https://youtu.be/97\_4KJjXDm4">https://youtu.be/97\_4KJjXDm4</a>

#### **Personalised Care**

A one-size-fits-all health and care system simply cannot meet the increasing complexity of people's needs and expectations. Personalised care is based on 'what matters' to people and their individual strengths and needs. The NHS Long Term Plan says personalised care will become business as usual across the health and care system. This 6 minute animation video created by NHS England explains the NHS Comprehensive Personalised Care Model.

https://www.youtube.com/watch?v=jkzLP1 Y6Mw&feature=youtu.be

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https://www.youtube.com/watch?v=eapd1JEmCjl&feature=youtu.be

