After your appointment:

The mould of your ear will be sent away and your hearing aid will be made.

You will need to come back to the audiology department to have your hearing aid fitted. This will not hurt.

We will write to you to let you know when to come back to the hospital for this appointment.

If you have any questions:

Please telephone Audiology on: **01904 726741** or ask at:

Audiology Department
Head and Neck Services
The York Hospital
Wigginton Road
York YO31 8HE

2 weeks before your appointment:

Put 2 drops of lukewarm olive oil in each ear, every day until your appointment.

Otherwise, we may not be able to check your hearing and you might have to come back for another appointment.

Our audiology department is a joint service between:
York Teaching Hospital NHS Foundation Trust
Harrogate and District NHS Foundation Trust
On the day of your appointment:

Come to The York Hospital.

The **audiology** department is upstairs in the **head and neck** department.

Let the receptionist know you have arrived.

You will probably need to sit in the waiting room for a short time.

Someone will come to the waiting room to collect you.

Your appointment:

There will usually be a Speech and Language Therapist from the Community Learning Disability Team at your appointment.

The audiologist will look in your ears.

An Audiologist is someone who checks the health of your ears and your hearing.

You may need a hearing test.

If you need a hearing aid, the audiologist will put some putty in your ear to make a mould.