Visitors’ Code

Please follow this simple code when visiting friends or relatives, to help us make the hospital safer for us all.

Please:

1. only visit during the allocated times: 13:00 - 20:00 daily.
2. we offer flexible visiting for carers of people with dementia. Carers may provide support such as washing, dressing, eating, socialising or taking medications.
3. if the curtains are closed or you are asked not to enter a bay, please respect the privacy and dignity of our patients. Please speak to a nurse at the nurses station.
4. report to ward staff on arrival, and only have two visitors at a patient's bedside at one time.
5. do not sit on a patient's bed.
6. do not bring children under the age of 12 to visit, unless the patient is their parent.
7. always use the disinfectant gel to clean your hands at the entrance to the ward and at the patient's bedside, or wash them with warm soapy water, before and after you visit.
8. do not bring flowers or plants as gifts for patients. Visit our website for alternative gift suggestions that patients might enjoy.
9. do not visit if you are unwell or have been exposed to any infection. You must be free of symptoms for at least 48 hours before visiting the hospital.
10. respect the privacy of other patients.
11. appreciate that our staff will need to reinforce these rules, and understand the reason for this.
12. treat our staff with respect and understand that in exceptional circumstances they may have to close an area to visitors (for example, for winter vomiting virus). Please understand that this is to keep everyone safe and we cannot allow visitors at that time. It may also be necessary to ask visitors to leave the bedside on occasions if the nursing or medical staff require it.

For more information, go to www.yorkhospitals.nhs.uk

Johns Campaign