Outstanding staff were honoured for their contributions, achievements and innovation in health and patient care at the Trust's annual Celebration of Achievement ceremony this month. The ceremony is fully funded by sponsorship and once again we thank our generous sponsors who have made this possible.
Staff Matters

remember

Special thanks to our headline sponsor, Schneider Electric
Meet the finalists

Living Our Values
Sponsored by Hull York Medical School

Maternity Team from Scarborough Hospital
This team worked incredibly hard to provide much-needed support when caring for two members of the same family on the unit whose babies were born within 30 minutes of each other. One baby was an expected and much looked forward to child; the other was unexpected and was sadly stillborn. This was extremely distressing for all of the family with such extremes of emotion. The team illustrated the Trust values as they strived to fulfil parent’s wishes regarding care, ensuring the family could visit both new mums at all times.

Runners up: Nicola Dean, Omar Alam

Efficiency and Productivity
Sponsored by Vital Energi

Outpatients Services Team
The Outpatients Services team administers more than 850,000 outpatient attendances across the Trust every year. The high volume of 'Did Not Attend' (or DNAs) is a huge problem, costing the Trust more than £4.7 million in wasted appointments. The Outpatients Services team identified that unanswered calls were a huge contributor and made vital changes to the patient call handling system.

This had two significant effects - the number of unanswered calls dropped by 40% which meant a drop in DNAs creating a saving of just over £1.1 million.

Runners up: Louise Burn, Lorraine Barker and Kaye Green, Willow Ward

Excellence in Partnership
Sponsored by Kier

Martha Callaghan, Special School Nurse
In just one year Martha has transformed outcomes for vulnerable children, young people and their families at four special schools in the Scarborough and Ryedale area. Prior to her appointment there had been no school nurse for these schools, so the challenge was immense. Martha has worked tirelessly to build up excellent links and demonstrated partnership working with educational staff in all four settings. Feedback from head teachers has been exceptional for Martha’s commitment to offer quality personalised care to meet each individual child’s needs.

Runners up: Cystic Fibrosis Team, Macmillan Recovery Package Team, Breast Care Team
Innovation
Sponsored by BIVDA

Jaynie Pateraki, Advanced Clinical Nurse
Jaynie was instrumental in setting up the ground-breaking sleep service at York over 20 years ago, which now serves over 6000 patients. Many patients suffer from sleep apnoea, a condition where breathing stops and starts while asleep, and patients are recommended a CPAP machine to assist breathing. Jaynie has finally fulfilled a longstanding vision to develop a remote monitoring service of CPAP machines which makes it available to many more patients. Clinic waits are now down to just six weeks instead of over six months.

Runners up: Virtual Fracture Team, Bridlington Elective Orthopaedics Team

Patient Experience

Bridlington Elective Orthopaedics Team
This team is one of a few units in the country to provide surgery for joint replacements and discharge the patient all in one day. Until recently, a hip replacement would mean a hospital stay of five days. Surgeons, anaesthetists, nurses, therapists, administrators and managers have worked together to streamline processes and procedures so that patients who are eligible are prepared before and after their surgery with information and follow up. The team’s ‘can do’ attitude and culture of positivity has transformed patient care and their experience.

Runners up: Bridlington Volunteer Gardeners, Julie Rice and the Shared Care Nursing Team

Volunteer of the Year sponsored by York Teaching Hospital Charity

Graham Clift
Graham has been helping on the Stroke Rehab Ward at York Hospital regularly for more than six years, doing one-to-one communication practice work. He enjoys getting to know the patients and his patience and determination helps patients learn to deal with their new challenges, often going the extra mile to bring a book, a photo, or a memorable item in order to spark the patients’ interest.

Runners up: Pets As Therapy dog Betty and her pet human Louise Wilson, Keith Taylor
Charity Supporter of the Year
Sponsored by Brewin Dolphin

John Masiak
John’s unwavering support for a York Teaching Hospital Charity golf day at Pike Hills Golf Club has raised £48,000 over the last nine years. He has continually gone above and beyond ensuring the support of the club, encouraging and entering teams and guaranteeing that the golf day ran like clockwork. Everything from organising sponsors to recruiting the volunteers, John puts his heart and soul into this event and it is very much appreciated particularly from the Coronary Care Unit which he passionately supports.

Runners up: Mrs Eunice Cooper and Mr Charles Ingram, Grand Opera House York

Patient Choice

Ward 17, York Hospital
Since Evan’s first visit to Ward 17 at only a few months old, the family knew they were in safe hands. The family cannot speak highly enough of the professionalism - and most importantly - the care and compassion for their child.

Runners up: Audiologist Nina Brown, Ward 31 from York Hospital
Chair’s ‘Star of Stars’
Sponsored by Brewin Dolphin

Julie Ackerley
When you have both cystic fibrosis and diabetes like Kate, the kindness and compassion offered by her specialist nurse Julie has been a lifeline. After a very challenging four years due to declining health, the need for constant intravenous antibiotic support and having little family support, Kate desperately needed a shoulder to cry on. She describes Julie as a complete rock and, as well as offering her a listening ear, even came to some of Kate’s appointments to reassure her.

Runners up: Kevin Breheney, Olivia-Jo Lovitt

Chief Executive’s ‘Unsung Hero’

Dennis Allen
Dennis has worked quietly and tirelessly for the Trust for nearly ten years and is known for his positive attitude, always smiling, and noticing details about people. He is proactive in supporting any patients with a learning disability and recently changed hours and came in on his day off to support a lady whose operation had to be rescheduled. Dennis cheers up patients with books, DVDs, and games and many patients would not be given a voice or specialist support during their hospital experience without Dennis.

Runners up: Dr Cait’lin Passmore, Christina Sloper