

December 2019 Newsletter

Delivery Plan

786 patients received an eHNA & Care Plan January to September 2019

By April 2020 we will be mandated to report nationally the number of eHNA & Care Plans completed, therefore it is a requirement to develop a Trust Strategic Plan of implementation. The requirement is that 75% of patients are offered an Holistic Needs Assessment & Care Plan at diagnosis, End of Treatment and a Significant Other stage in the pathway by April 2020. The project team have asked all Cancer Nurse Specialist teams to detail their plans by 10th January 2020. If you have any questions or the project team can offer any support in developing these plans, please get in touch.

Welcome to the team

We would like to introduce our two new Clerical Support officers, Cat Walker and Stephen Poulter who started with us on Monday the 2nd December. They have certainly hit the ground running and will be supporting the Clinical Nurse Specialist teams with the electronic Holistic Needs Assessment. The posts are on a fixed term basis for a year, we are really excited that they are part of the team and know that they will be excellent support to the implementation of Personalised Care.

Cancer Improvement Collaborative

The first National Cancer Improvement Collaborative was launched in October 2019. The Trust signed up to the Collaborative and agreed to improve the outcome of the Cancer Patient Experience Survey question "Did you receive a Care Plan?"

The project is to increase the number of Haematology patients receiving a Care Plan by March 2020.

The aim of the collaborative is to:

- Improve the patient experience and quality of care
- Share best practice and innovation resources that are available to providers;
- Develop and enhance quality improvement skills for the teams taking part;
- Share learning resulting from the collaborative improvement projects across England; and
- Use learning from the collaborative to inform future Cancer Patient Experience Survey development

We will be presenting the results of the project in London 6th February and will share wider once we have completed the project

Health and Wellbeing Focus Group

A Health and Wellbeing Focus group took place on the 6th December in the Cancer Care Centre. Our aim was to engage with people affected by Cancer to help us design a service that meets their needs. The feedback we received was invaluable - with ideas on how we can incorporate different types of support. This will certainly influence how we move forward with Health and Wellbeing. We will be holding more events in the New Year and we would welcome any opportunities to encourage those affected by cancer to share their views.

Merry Christmas & New Year!



Please get in touch for further information -
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