

If you, or someone you are caring for has to travel for a hospital appointment and you need help to do this, here is some important information to help you make your travel plans.

Patient Transport Service

Patient Transport Service (PTS) provides NHS-funded transport for eligible people who are unable to travel to their healthcare appointments by other means due to their medical condition:

- if you need the skills or support of trained staff on or after your journey;
- if it would be detrimental to your health to travel by any other means;
- if your mobility prevents you from using any other source of transport; or
- if you are a parent or guardian of a child requiring transport.

In this area the service is provided by Yorkshire Ambulance Service. To find out more visit www.yas.nhs.uk/our-services/patient-transport-service-pts/

You can book by contacting the reservations team on 0300 330 2000 between 08.00am-6.00pm.

Your GP will also be able to help you book this service.

If you have repeat appointments with your consultant, their administration team will be able to help you too. You can also discuss appointment times to ensure that your appointment is set for a time which works with your travel plans.

Refund of hospital transport costs

You may be able to claim a refund for the cost of your transport to hospital through the Healthcare Travel Costs Scheme (HTCS).

Visit www.nhs.uk/using-the-nhs/help-with-health-costs/healthcare-travel-costs-scheme-htcs/ for more information on who is eligible, what the conditions are and how you can access the scheme.

Driving

If you are driving to York, why not use Park and Ride to make your journey and parking easier? The 'Hospital Bus' from Rawcliffe Bar Park and Ride drops visitors off on site, just a few steps away from the main entrance.

The service operates every 20 minutes between 06.00am and 8:30pm, Monday to Friday. The return fare is £3.20.

There is a large multi-storey car park at York Hospital. Visitors are required to pay for parking between 7.30am and 8.00pm. The car park operates on a barrier/pay on exit system and payments can be made by cash or card.

The Trust offers a number of concessions to visitors and patients who attend the hospital regularly or for long periods of time. To obtain any of these concessions please see ward or unit staff.

Taking the train

York Station is just over a mile from York Hospital.

There is a taxi station directly outside the station. The cost of a one way fare is between £5-7.

Dial-a-Ride

Scarborough Dial-a-Ride provide fully accessible, door to door minibus transport to the hospital for those who are either retired, have some form of disability or who have difficulty using other forms of transport.

For more information call 01723 354434 or visit

www.scarboroughdialaride.org/

Ryedale Community Transport

Ryedale Community Transport is a registered charity providing affordable rural transport solutions for disadvantaged people.

You can book a journey by calling 01653 698 888, 9.30am-2.30pm, Monday to Friday. Alternatively, you can email the details of the journey you require to bookings@ryedalect.org

More information about the services they offer visit www.ryedalect.org/

Go-Local Community Transport

Community transport is a not for profit transport provision, run by the community, for the community. Whether it's a journey you make every day or a one-off trip, community transport can help to get you where you need to be. You can learn more by visiting their website www.golocal-northyorks.community/#about

York Wheels

If you are elderly or have a disability, York Wheels offer door to door transport by car or mini bus. The mini bus has a lift for wheelchair users. To book your journey call 01904 630080 or visit www.yorkwheels.org.uk/

Medibus

Medibus services provide residents of East Riding of Yorkshire with transport from their front door to local hospitals, doctors' surgeries, clinics and dentists. All the vehicles used on the service are wheelchair accessible.

To book a journey call 03456 445959, 8.30am-4.00pm, Monday to Friday. Alternatively, you can email the details of the journey you require, including your contact details passengerbookings@eastriding.gov.uk

For detailed information about getting to and from our hospitals, click on a link below:

- [Bridlington Hospital](#)
- [Malton Hospital](#)
- [Scarborough Hospital](#)
- [Selby War Memorial Hospital](#)
- [St Helen's Hospital](#)
- [St Monica's Hospital](#)
- [White Cross Court](#)
- [York Hospital](#)