

## **Ryedale and East Yorkshire Governors Report**

We continue to attend the quarterly Council of Governors meetings which now include thirty minutes of time, for any members of the public who are observing the meeting, to talk to the governors. Written questions are accepted before the meetings. The most recent meeting was held in early March when the Deputy Chief Executive gave us an update on the Trust plan for treating patients with coronavirus who require hospital admission. Sheila continues to attend the Transport Group where parking problems at York are discussed. A new Vascular Imaging unit is being built which has removed many staff parking place but more have now been provided for staff on the Bootham Hospital Site. The Park and Ride service is working well. We have all had concerns for patients whose access to treatment involves travel to hospitals which are not the near to their homes. This is a consequence of services being transferred mainly due to the lack of Medical Consultants. Sue Symington, Chair of the Trust, has done extensive research into the problem and what transport services are available. She presented a paper to the Council of governors. Appointment letters to patients will now include more information on transport services which are available.

We all attend the six monthly meetings between the Council of Governors and the Board of the Trust where we are able to question the Executive Directors and Non Executive Directors to gain assurance on matters affecting our constituents. In October we met representatives from the Care Quality Commission who were inspecting the Trust. At the next Board to Council meeting in April the main topic will be the recent CQC report which unfortunately still rates the Trust as `Requires Improvement`. We shall be able to question the progress of the Trust plan to meet the changes the CQC require.

Sheila and I took part in the PLACE assessments [Patient Led Assessment of the Care Environment] which covers areas such as the condition of the buildings, cleanliness, patient dignity and privacy, dementia facilities and food. This is a national requirement. Assessors observe the serving of patients food and also taste it to score for taste, appearance and temperature. We receive the results and action plans. Although the scores at Malton were a little lower than before this was do to the serving rather than the quality of the food. |Action plans are put in place. Catering managers are planning to introduce more seasonal menus in the future. Trust staff complete the same inspection quarterly to follow up on action plans.

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