



Visitors' Code

It can be a worry to have a loved one in hospital and visits from loved ones, family and friends can help a patient's wellbeing and recovery. Follow this code to help keep the hospital safe for you, patients, and staff.

1

We welcome visitors between 2pm-8pm.

2

Please do not visit if you are feeling unwell.

3

Please wear a face mask when visiting family and friends and sanitise your hands when you arrive.

4

Two visitors for one patient at one time, please; and sit on chairs rather than beds.

5

Respect the privacy and dignity of patients- if curtains or bay are closed speak to staff at the nurses' station.

6

Treat staff with respect. Occasionally we may have to close areas to visitors to prevent infection and keep patients safe.

7

We support 'Johns campaign' and take a flexible approach to visiting hours with **reasonable adjustments** as needed.

8

For Maternity, Special Care Baby Units, Intensive Care Units, or High-Risk wards please read visiting guidance on our website <https://www.yorkhospitals.nhs.uk/your-visit/visiting/>

9

Visitors with assistance dogs are welcome (exceptional circumstances may apply).

10

Please do not bring food into the hospital.

More information about visiting our hospitals is available on our website :

www.yorkhospitals.nhs.uk