

Neurology Social Work Service

Information for patients, relatives and carers

① For more information, please contact:

Ann Lewis, Neurology Social Worker

Tel: 01904 721906

The York Hospital, Wigginton Road, York, YO31 8HE

The neurology social worker works within the Multi-Disciplinary Team of doctors, specialist nurses, occupational therapists, physiotherapists, dieticians, speech therapists, psychologists and nursing staff who provide care and treatment for people living with a range of neurological conditions.

The neurology social worker works with people over the age of 18, who are newly diagnosed, when they have a relapse, or change in their condition and when they are admitted to hospital.

Living with a neurological condition affects the wider family and the neurology social worker can provide support and referral on to other organisations for all family members.

The neurology social worker can give you advice and support on diverse personal, emotional and practical issues, including:

- Employment advice
- Welfare benefits and finances
- Housing related matters
- Grant applications
- Care at home/Direct Payments
- Day services / respite care
- Signposting to relevant agencies for specific information / advice
- Care home placements
- Referral to occupational therapists for equipment / adaptations
- Carer support and linking with specialist agencies
- Telecare systems and equipment
- Hospital discharge planning
- Continuing Healthcare applications
- Emotional and psychosocial support
- Lasting Power of Attorney / Court of Protection / Advance Directives

Living with a neurological condition can present challenges and problems. It can be helpful to talk to the neurology social worker about this. The social work service offers you and your family that opportunity.

The social worker can see you in the Neurosciences department, or in your own home.

If you would like to talk with a social worker please ask any member of the neurology team. Patients or carers can also refer themselves, or each other.

Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact: Ann Lewis, Neurology Social Worker, The York Hospital, Wigginton Road, York, YO31 8HE or telephone 01904 721906.

Teaching, training and research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services. PALS can be contacted on 01904 726262, or email pals@york.nhs.uk. An answer phone is available out of hours.

Leaflets in alternative languages or formats

Please telephone or email if you require this information in a different language or format, for example Braille, large print or audio.

如果你要求本資 不同的 或 式提供 , 電或發電

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz

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